# ING Bank Ślaski S.A. 

1H/2Q 2012 Financial Results

Warsaw - 8 August 2012
www.ingbank.pl

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ING Bank Śląski S.A. Annual Accounts are prepared in accordance with International Financial Reporting Standards as adopted by the European Union ('IFRS-EU').
In preparing the financial information in this document, the same accounting principles are applied as in the ING Bank Ślaski S.A. Group Annual Accounts. All figures in this document are unaudited. Small differences are possible in the tables due to rounding.

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## Strategic targets of ING Bank Śląski

## accomplishments in 1H/2Q 2012

## Acquisition of new

 clients and increase of volumes:Increase in lending products sales:

Maintaining high quality of customer service:

Development of simple and honest product offer:

Translation of business activities into Bank's financial results:

- PLN 54.4 bn of deposits $\rightarrow$ +PLN 5.3 bn (+11\%) y/y
- PLN 36.7 bn of retail clients deposits $\rightarrow+$ PLN 4 bn (+12\%) y/y and +PLN 1.5 bn (+4\%) q/q
- 3.14 m retail clients $\rightarrow$ net increase by $\mathbf{1 1 5 . 5} \mathbf{t h} . \mathrm{y} / \mathrm{y}$
- 29.3 th corporate clients
- PLN 45.7 bn of loans to customers $\rightarrow$ +PLN 10.7 bn (+31\%) y/y
- PLN 29.9 bn of corporate lending (incl. leasing \& factoring) $\rightarrow+$ PLN 8.6 bn (+41\%) y/y
- PLN 15.8 bn of retail lending $\rightarrow$ +PLN 2.1 bn (+15\%) y/y
- PLN 11.6 bn of retail mortgage loans $\rightarrow$ +PLN 1.8 bn (+19\%) y/y; 7\% market share in PLN retail mortgage loans sales in 1H 2012
- 780 own ATMs and 626 CDMs, including 269 dual-function machines installed
- 437 branches, all with self-banking areas
- $78 \%$ of self-service depositing transactions (via CDMs)
- ING Mobile Banking - 64 th downloads
- Over 2.1 million of Current Accounts, 59\% are Direct Current Account
- Savings offers: „Welcome rate" and „Bonus for new funds"
- „Package PLN 5000" - consumer loans’ campaign (18 March - 31 May 2012) $\rightarrow+24 \%$ growth in sales (1H12 vs. 1H11)
- Finansometr (Personal Finance Management) - launch on 19 March 2012
- PLN 1,638 m of total income in $1 \mathrm{H} 2012 \rightarrow+10 \% \mathrm{y} / \mathrm{y}$
- PLN 720 m of result before risk costs in $1 \mathrm{H} 2012 \rightarrow+10 \% \mathrm{y} / \mathrm{y}$
- PLN 439 m of net profit in $1 \mathrm{H} 2012 \rightarrow-2 \% \mathrm{y} / \mathrm{y}$
- L/D ratio at the level of $80 \% \rightarrow+9$ p.p. $\mathrm{y} / \mathrm{y}$


## Major business results of the Bank

Bank's business volumes

| in PLN million | 30.06.11 | 30.09.11 | 31.12.11 | 31.03.12 | 30.06. 12 | Change QoQ | $\begin{gathered} \text { Change } \\ \text { YtD } \end{gathered}$ | Change YoY | Diff QoQ | Diff YtD | Diff YoY |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Total deposits | 49,151 | 51,502 | 53,792 | 52,901 | 54,428 | 3\% | 1\% | 11\% | 1,526 | 635 | 5,276 |
| Retail clients deposits | 32,751 | 34,033 | 35,235 | 35,197 | 36,742 | 4\% | 4\% | 12\% | 1,545 | 1,508 | 3,991 |
| Corporate clients deposits | 16,400 | 17,469 | 18,558 | 17,704 | 17,685 | 0\% | -5\% | 8\% | -19 | -873 | 1,285 |
| Total funds entrusted by retail clients | 38,739 | 38,871 | 39,686 | 40,149 | 40,971 | 2\% | 3\% | 6\% | 821 | 1,285 | 2,232 |
| TFI assets distributed by ING Bank Ślaski S.A. | 5,988 | 4,838 | 4,451 | 4,952 | 4,228 | -15\% | -5\% | -29\% | -724 | -223 | -1,759 |
| Total loans | 34,975 | 37,239 | 39,331 | 44,662 | 45,677 | 2\% | 16\% | 31\% | 1,015 | 6,346 | 10,702 |
| Loans to retail clients | 13,754 | 14,498 | 14,964 | 15,258 | 15,806 | 4\% | 6\% | 15\% | 548 | 842 | 2,052 |
| Mortgage loans volume | 9,759 | 10,479 | 11,020 | 11,223 | 11,593 | 3\% | 5\% | 19\% | 370 | 574 | 1,834 |
| Loans to corporate clients incl. leasing and factoring | 21,221 | 22,741 | 24,367 | 29,404 | 29,871 | 2\% | 23\% | 41\% | 466 | 5,503 | 8,650 |

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## Growing efficiency

## Net interest margin


*/ NIM = sum of NII of 4 consecutive quarters / average interest earning assets of 5 consecutive quarters

## No. of clients per employee

## Income and cost effectiveness

Commercial balances per employee */

## ING Bank Ślaski financial performance

| PLN million | 1H2011 | 1H2012 | change |
| :---: | :---: | :---: | :---: |
| Total income | 1,483.0 | 1,638.2 | + 10\% |
| Total expenses | 831.1 | 917.8 | + 10\% |
| Result before risk costs | 651.9 | 720.4 | + 11\% |
| Risk costs | 94.8 | 195.5 | + 106\% |
| Profit before tax | 557.1 | 524.9 | - 6\% |
| Net profit | 446.4 | 439.1 | - 2\% |
| CAR */ | 12.6\% | 13.0\% | + 0.4 p.p. |
| ROA (\%) | 1.3\% | 1.2\% | - 0.1 p.p. |
| ROE (\%) | 14.7\% | 13.5\% | - 1.2 p.p. |
| C/I Ratio (\%) | 56.0\% | 56.0\% | 0 p.p. |
|  | 2Q 2011 | 2Q 2012 | change |
| Total income | 750.4 | 792.5 | + 6\% |
| Total expenses | 422.7 | 454.0 | + 7\% |
| Result before risk costs | 327.7 | 338.5 | + $3 \%$ |
| Risk costs | 37.7 | 131.2 | + 248\% |
| Profit before tax | 290.0 | 207.3 | - $29 \%$ |
| Net profit | 233.9 | 167.6 | - 28\% |
| C/I Ratio (\%) | 56.3\% | 57.3\% | + 1.0 p.p. |

## Market position of ING Bank Śląski

## households market

## Volumes and share in the households deposits market

Households deposits - volumes (in PLN billion)


[^0]Volumes and share in the households loans market

Households loans - volumes (in PLN billion)


## Market position of ING Bank Śląski <br> \section*{corporate market}

Volumes and share in the corporate deposits market
Corporate deposits - volumes (in PLN billion)


Volumes and share in the corporate loans market

Corporate loans - volumes (in PLN billion)

 5.84 6.09 6.19 6.526.34 6.34 6.34 6.39 6.60 6.70 6.797.107.13 7.08 7.22 7.187.28 8.19 8.16*/

Introduction to financial results and market position of the Bank

## Business development

(3) $1 \mathrm{H} / 2 \mathrm{Q} 2012$ financial results

## Retail Banking

## Increase in core products' sales

- 3.14 m of retail clients number $\rightarrow 168$ th of new clients acquired in 1 H 2012
- PLN 15.8 bn of retail lending $\rightarrow+$ PLN 2.1 bn (+15\%) y/y and +PLN 550 m (+4\%) q/q
- PLN 11.6 bn of mortgage loans portfolio $\rightarrow+$ PLN 1.8 bn (+19\%) $\mathbf{y} / \mathbf{y}$ and + PLN 370 m (+3\%) q/q
- 7\% market share in new production of PLN mortgage loans in 1H 2012
- Cash loans sales $\rightarrow$ PLN 555 m of cash loans sold to individual clients in 1 H 2012, $+62 \%$ growth in sales in 2Q vs. 1Q 2012 („Package PLN 5000" campaign)
- PLN 36.7 bn of retail clients deposits $\rightarrow+$ PLN 4 bn (+12\%) y/y and +PLN 1.5 bn (+4\%) q/q
- Over 2.1 m of retail current accounts; 59\% of Direct Current Accounts
- $78 \%$ of self-service cash depositing transactions
- ING Mobile Banking - 64 th downloads


## Client base

3.14 million of retail clients

## Number of retail clients



## Funds entrusted

## stable funding base

"Welcome rate"
5,5\%

- Since 28 May 2012
- Promotional interests for 6 months on OKO and OKO Direct saving accounts


## "Bonus for new funds"

- Promotional interests for new funds on OKO and OKO Direct saving accounts until 14 September 2012

Portfolio of funds entrusted by retail clients (in PLN million)


## Current accounts

## over 2.1 million of Current Accounts, 59\% of Direct Accounts

## Number of retail clients current accounts (in thousands)



## Loan portfolio of retail segment clients

## constant growth in retail lending

Loan portfolio of retail segment clients (in PLN m)

$\square$ PLN mortgages $\square$ FX mortgages $\square$ Credit cards $\square$ Overdrafts $\square$ Cash loans $\square$ Loans to Enterpreneurs $\square$ Factoring \& Leasing

## Package PLN 5000

## Consumer loans' campaign

18 March - 31 May 2012


NEW products

Loan PLN 5000 SuperLight

Loan PLN 5000 SuperShort

## Mortgage loans

## PLN 11.6 billion of mortgage loans

## Retail mortgage loans (PLN m)



Banking sector: monthly sales of retail mortgages (PLN m)


- 6.7\% market share in PLN mortgage loans' sales in 1H2012, 4th position on the market. The market share in total mortgage sales is $5.9 \%$, 5 th on the market. The amount of 1 H 2012 mortgage production is PLN 1.2 bn .
- 6.1\% share in PLN market housing loans volume, 3.0\% in total housing loans market (as of June-end 2012)
- The Bank continues its policy of not selling FX denominated mortgage loans.


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## Distribution and service network

## enhanced access to banking services

## Mobile Banking



## ING Mobile Banking application

## designed for iPhone users:

- over 20 th downloads since

9 January 2012

## designed for Android:

- 44 th downloads since

8 May 2012

## NFC (Near Field Communication)

- 437 branches, all with self-banking areas
- 269 dual-function machines, 50 installed in 1H2012, 150 in 2011 (cash-in and cash-out functions)
- 78\% of cash-in transactions are executed automatically
- All ATMs in Poland (over 17.5 thousand ATMs) available free of charge for ING Direct Current Account customers
- 90 branches in a new format
- Launch of a NFC mobile payment pilot contactless payments made via mobile phone
- Employees of the Bank invited to participate in the project
- The pilot will last 12 months - testers can make payments at merchants accepting Visa contactless payments


## Corporate Banking

## Growth in volumes

- 29.3 th of corporate clients
- PLN 29.9 bn of corporate lending $\rightarrow$ +PLN 8.6 bn (+41\%) $\mathbf{y} / \mathbf{y}$ and +PLN 470 m (+2\%) q/q
- PLN 4.5 bn worth of leasing agreements, PLN 1.5 bn worth of factoring agreements
- PLN 17.7 bn of corporate deposits $\rightarrow+$ PLN 1.3 bn (+8\%) $\mathbf{y} / \mathrm{y}$ and no change $\mathrm{q} / \mathrm{q}$
- The largest deals of 1H 2012: bond issuance for PKN Orlen (PLN 1 bn ) and PGNiG (PLN 2.5 bn ), bond issuance program increase for Tauron (up to PLN 7.05 bn)
- 64\% of loan applications processed electronically in June 2012


## Cash Management

## Volume of corporate deposits (in PLN m)



## Special offer

- Since 28 May 2012
-Promotional interests 5.5\% on OKO Business and OKO Direct Business saving accounts:
-for 6 months - on new OKO accounts
-until 31 November - for clients who already have an OKO account (for new funds paid from 28 May)
-The maximum amount for the higher interest rate is PLN 5 m
-Automatically - no need to subscribe to the offer



## Lending

```
Volume of loans to corporate clients (in PLN million)
```



ABL companies impact on lending

|  | 1Q 12 | 2Q 12 |
| :--- | ---: | ---: |
| Mid\&Big corporates | 2,265 | 2,449 |
| Strategic clients | 3,430 | 3,556 |

## Asset Based Lending

Since 1 January 2012 ING Bank Śląski SA owns the company ABL Polska SA, which is a $100 \%$ stakeholder of ING Lease Polska Sp. z o.o. and ING Commercial Finance S.A.

ING Lease Polska Sp. z o.o. (leasing)

- \#3 on the market in terms of the whole portfolio value (market share of $7.8 \%$ )
- 4.1\% market share in terms of the new sales
- 7 regional offices
- Market leader in real-estate leasing, expanding other financing mostly to small and medium companies

Value of leasing agreements (in PLN million)


ING Commercial Finance S.A. (factoring)

- \#3 on the market (market share of 14.2\%)
- 10 regional offices
- 1st place in the Book of Lists 2012 ranking Factoring Companies organised by Warsaw Business Journal


Value of factoring agreements (in PLN million)


## Debt capital and investment banking

## Debt capital



ING Securities - major transactions in 1H 2012:


## Market position

Market share of 6.4\%
(the share in the value of shares traded on WSE in 1H12)

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## ING Bank Ślaski financial performance in 1H 2012

|  |  |
| ---: | ---: |
| PLN million |  |
| Net interest income | 894.4 |
| Net commission income | 509.8 |
| Trading \& other income | 78.7 |
| Total income | $1,482.9$ |
| Total expenses | 831.0 |
| Result before risk costs | 651.9 |
| Risk costs | 94.8 |
| Profit before tax | 557.1 |
| Income tax | 110.7 |
| Net profit |  |
| CAR */ | 446.4 |
| ROA (\%) | $12.6 \%$ |
|  | $1.3 \%$ |
| ROE (\%) | $14.7 \%$ |
| C/I Ratio (\%) | $56.0 \%$ |


| 1H2012 |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| ING BS Group prior ABL company consolidation | change | Net impact of ABL company consolidation |  |  |
| (data comparable with 1H2011) |  |  | 1H2012 | change |
| 975.5 | + 9\% | 52.1 | 1,027.6 | + 15\% |
| 485.5 | -5\% | 11.9 | 497.4 | - 2\% |
| 111.3 | + 41\% | 2.0 | 113.3 | + 44\% |
| 1,572.3 | + 6\% | 66.0 | 1,638.3 | + 10\% |
| 883.4 | + 6\% | 34.6 | 917.9 | + 10\% |
| 688.9 | + 6\% | 31.4 | 720.4 | + 11\% |
| 193.7 | + 104\% | 1.8 | 195.5 | + 106\% |
| 495.3 | - 11\% | 29.6 | 524.9 | -6\% |
| 96.5 | - 13\% | -10.7 | 85.8 | - 23\% |
| 398.8 | - 11\% | 40.3 | 439.1 | - 2\% |
|  |  |  | 13.0\% | + 0.4 p.p. |
|  |  |  | 1.2\% | - 0.1 p.p. |
|  |  |  | 13.5\% | - 1.2 p.p. |
|  |  |  | 56.0\% | 0 p.p. |

## ING Bank Ślaski financial performance in 2Q 2012



## Revenue per category

## Revenues per P\&L category (PLN m)



## ABL companies impact on revenues

|  | 1 H 12 | 1 Q 12 | 2 Q 12 |
| :--- | ---: | ---: | ---: |
| NII | 52.1 | 25.8 | 26.3 |
| NF \& Cl | 11.9 | 6.0 | 5.9 |
| Other income | 2.0 | 1.0 | 1.0 |



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## Revenue per business line

Revenues by business lines (PLN m)


ABL companies impact on revenues

|  | 1 H 12 | 1 C .12 | 2Q 12 |
| :--- | ---: | ---: | ---: |
| Corporate Banking | 64.5 | 32.1 | 32.4 |
| Retail Banking | 1.4 | 0.7 | 0.7 |

## Total expenses

## Total costs (PLN m)



Note: Costs including result on other operating income and expenses
ABL companies impact on costs

| Personnel expenses | $1 H 12$ | $1 Q 12$ | 2 Q 12 |
| :--- | ---: | ---: | ---: |
| General and administrative expenses | 18.7 | 9.5 | 9.2 |
| Marketing and promotion expenses | 14.6 | 7.2 | 7.4 |
| Depreciation and amortisation | 0.5 | 0.2 | 0.3 |

## Risk costs



Corporate


Retail


Risk costs (PLN m)
Risk costs margin - cumulative (\%)
Risk costs margin - quarterely (\%)

## Loan portfolio quality and provisioning

## Share of impaired portfolio in the total loan portfolio

| Bank |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| 7.5\% | 7.5\% | 7.3\% | 7.4\% | 7.5\% |
|  | 4.5\% | 4.2\% | 3.8\% | 4.4\% |
|  |  |  |  |  |
| 2Q 11 | 3Q 11 | 4Q 11 | 1Q 12 | 2Q 12 |
|  | - Market NPLs share <br> - ING BSK NPLs share |  |  |  |


| Corporate |  |  |  |
| :--- | :--- | :--- | :--- | :--- |

Note: market ratio estimated based on NBP data
Impairment losses and provisions related to impaired portfolio (PLN m) and impaired portfolio coverage ratio (\%)


## Bank assets

## Assets structure (PLN bn / \%)



Gross loans, leasing and factoring receivables

- non-bank sector (PLN bn)


Households Institutional clients

Note: loans and advances to customers do not include debt securities included in the consolidated statement of financial position (an equivalent of a former balance sheet statement) in the loans category. Such receivables have been included in securities portfolio.

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## Bank liabilities

## stable deposit base

Structure of liabilities (PLN bn / \%)


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## Assets, equity and profitability ratios

## Assets (PLN bn) / ROA



NII (PLN m) / NIM (\%)



Definitions:
$\overline{R O E}=$ sum of net income of 4 consecutive quarters / average equity of 5 consecutive quarters
ROA = sum of net income of 4 consecutive quarters / average assets of 5 consecutive quarters
NII - including swap points and interests from derivatives
NIM annualized = sum of NII of 4 consecutive quarters / average interest earning assets of 5 consecutive quarters
NIM quarterly = quarterly NII x4 / average interest earning assets of a quarter

## Capital Adequacy

## Capital adequacy ratio and the total capital requirements

## Loans-to-deposits ratio


$=-$ = $=$ Net loans + net leasing\&factoring receivables + corporate bonds / deposits

Appendix

## Quarterly P\&L on comparative basis

| Interim condensed consolidated financial statements | 1Q 2011 | 2Q 2011 | 3Q 2011 | 4Q 2011 | 1Q 2012 | 2Q 2012 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| I. 5.1. Net interest income, of which: | 434.9 | 459.5 | 477.4 | 479.7 | 513.5 | 514.1 |
| Interest income, of which: | 772.6 | 833.6 | 882.3 | 897.0 | 945.2 | 945.2 |
| - from loans and receivables to banks | 26.3 | 29.8 | 30.2 | 41.9 | 26.8 | 30.4 |
| - from loans and receivables to customers | 495.1 | 544.2 | 604.8 | 631.2 | 643.5 | 666.3 |
| - from leasing | 0.0 | 0.0 | 0.0 | 0.0 | 41.9 | 42.2 |
| - from factoring | 1.8 | 2.3 | 3.3 | 3.8 | 22.0 | 24.0 |
| -from debt securities | 265.8 | 270.6 | 245.7 | 204.8 | 199.3 | 179.0 |
| - Interest result on derivatives | -16.6 | -13.4 | -1.9 | 15.2 | 11.3 | 2.2 |
| - other | 0.2 | 0.1 | 0.1 | 0.1 | 0.4 | 1.1 |
| Interest expenses, of which: | 337.7 | 374.1 | 404.9 | 417.3 | 431.7 | 431.1 |
| - interest on deposits from banks | 42.0 | 48.9 | 44.3 | 27.7 | 39.8 | 31.4 |
| - interest on deposits from customers | 295.7 | 325.2 | 360.7 | 389.6 | 391.9 | 399.7 |
| II. Net fees \& commission income | 251.4 | 258.4 | 261.4 | 250.0 | 247.0 | 250.4 |
| III. Result on trade operations and revaluation (incl investments and HA) | 28.7 | 14.4 | -24.0 | 3.7 | 74.5 | 13.7 |
| Net income on instruments measured at fair value through profit or loss and FX result | 26.8 | 11.4 | -8.1 | -11.8 | 53.7 | 12.3 |
| Net income on investments | 18.2 | 6.2 | 7.7 | 5.9 | 19.1 | 6.6 |
| Net income on hedge accounting | -16.3 | -3.2 | -23.6 | 9.7 | 1.7 | -5.2 |
| IV. Net income on other basic activities | 7.8 | 4.9 | 2.7 | 1.4 | 4.0 | 3.1 |
| V. Share in net profit (loss) of associated entities recognised under the equity method | 9.7 | 13.2 | 8.2 | 10.1 | 6.8 | 11.2 |
| Income | 732.5 | 750.4 | 725.7 | 745.0 | 845.8 | 792.5 |
| Expenses | 408.3 | 422.7 | 422.0 | 410.6 | 463.9 | 454.0 |
| I. General and administrative expenses | 408.7 | 419.8 | 421.9 | 414.0 | 464.9 | 456.3 |
| - personnel expenses | 199.3 | 208.9 | 210.8 | 214.3 | 228.0 | 213.1 |
| - other expenses | 209.4 | 210.9 | 211.1 | 199.7 | 236.9 | 243.2 |
| II. Result on other operating income and expenses | 0.5 | -2.9 | -0.1 | 3.4 | 1.0 | 2.3 |
| Cost of risk | 57.1 | 37.7 | 27.1 | 50.5 | 64.3 | 131.2 |
| - retail | 33.9 | 21.2 | 21.0 | 14.1 | 19.2 | 25.2 |
| -corporate | 23.2 | 16.5 | 6.1 | 36.4 | 45.1 | 106.0 |
| Profit (loss) before tax | 267.1 | 290.0 | 276.6 | 283.9 | 317.6 | 207.3 |
| Income tax | 54.6 | 56.1 | 56.5 | 70.3 | 46.1 | 39.7 |
| Net profit (loss), of which: | 212.5 | 233.9 | 220.1 | 213.6 | 271.5 | 167.6 |
| Net profit (loss) atributable to the shareholders of ING Bank Ślaski S.A. | 212.5 | 233.9 | 220.1 | 213.6 | 271.5 | 167.6 |
| Net profit(loss) assigned to minority shareholders | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |


| QoQ |  | Yoy |  |
| :---: | :---: | :---: | :---: |
| $\Delta$ | \% | $\Delta$ | \% |
| 0.6 | 0\% | 54.5 | 12\% |
| 0.0 | 0\% | 111.6 | 13\% |
| 3.5 | 13\% | 0.6 | 2\% |
| 22.8 | 4\% | 122.0 | 22\% |
| 0.3 | $n / a$ | 42.2 | n/a |
| 1.9 | 9\% | 21.6 | 925\% |
| -20.3 | -10\% | -91.6 | 0\% |
| -9.1 | -80\% | 15.6 | -116\% |
| 0.7 | 174\% | 0.9 | 662\% |
| -0.6 | 0\% | 57.1 | 15\% |
| -8.5 | -21\% | -17.6 | -36\% |
| 7.8 | 2\% | 74.4 | 23\% |
| 3.4 | 1\% | -7.9 | -3\% |
| -60.8 | -82\% | -0.7 | -5\% |
| -41.3 | -77\% | 0.9 | 8\% |
| -12.4 | -65\% | 0.4 | 6\% |
| -6.9 | -410\% | -2.1 | 65\% |
| -0.9 | -22\% | -1.8 | -37\% |
| 4.4 | 65\% | -1.9 | -15\% |
| -53.3 | -6\% | 42.1 | 6\% |
| -9.9 | -2\% | 31.3 | 7\% |
| -8.6 | -2\% | 36.5 | 9\% |
| -14.9 | -7\% | 4.2 | 2\% |
| 6.4 | 3\% | 32.3 | 15\% |
| 1.3 | 140\% | 5.2 | -178\% |
| 67.0 | 104\% | 93.5 | 248\% |
| 6.0 | 31\% | 4.0 | 19\% |
| 61.0 | 135\% | 89.6 | 544\% |
| -110.3 | -35\% | -82.7 | -29\% |
| -6.4 | -14\% | -16.4 | -29\% |
| -103.9 | -38\% | -66.3 | -28\% |
| -104.0 | -38\% | -66.4 | -28\% |
| 0.0 | -33\% | 0.0 | -50\% |

## Net interest income and margins development

NII (PLN m) / NIM (\%)

Interest income on customer loans\&receivables (PLN m) / margin (\%)



## Fees and commissions income

Fees and commissions income by categories (PLN m)


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## Lending exposure by industries

Non-bank corporate banking portfolio - BS and Off-BS exposure (PLN m)
Consolidated approach

| No | Industry | Exposure as of 30.06.2012 | \% |
| :---: | :---: | :---: | :---: |
| 1 | WHOLESALE TRADE | 7,425 | 17.0\% |
| 2 | PUBLIC ADMINISTRATION AND NATIONAL DEFENSE | 4,055 | 9.3\% |
| 3 | REAL-ESTATE SERVICES | 3,544 | 8.1\% |
| 4 | CONSTRUCTION INDUSTRY | 2,630 | 6.0\% |
| 5 | RETAIL TRADE | 2,415 | 5.5\% |
| 6 | POWER INDUSTRY | 2,383 | 5.4\% |
| 7 | FOODSTAFF AND BEVERAGES PRODUCTION | 2,131 | 4.9\% |
| 8 | FINANCIAL INTERMEDIATION | 1,530 | 3.5\% |
| 9 | REMAINING SERVICES RELATED TO RUNNING BUSINESS | 1,355 | 3.1\% |
| 10 | METALS PRODUCTION | 1,210 | 2.8\% |
| 11 | READYMADE METAL GOODS PRODUCTION | 1,183 | 2.7\% |
| 12 | POST AND TELECOMMUNICATION | 1,042 | 2.4\% |
| 13 | MECHANICAL VEHICLES TRADE, SERVICE AND MAINTENANCE | 983 | 2.2\% |
| 14 | LAND AND PIPELINE TRANSPORTATION | 963 | 2.2\% |
| 15 | RUBBER INDUSTRY | 910 | 2.1\% |
| 16 | CHEMICALS AND CHEMICAL GOODS PRODUCTION | 889 | 2.0\% |
| 17 | FUEL INDUSTRY | 872 | 2.0\% |
| 18 | OTHER NON-METAL RAW GOODS PRODUCTION | 827 | 1.9\% |
| 19 | AUXILIARY TRANSPORT ACTIVITIES | 706 | 1.6\% |
| 20 | Other | 6,674 | 15.3\% |
|  | Total exposure | 43,724 | 100.0\% |

## Lending exposure by industries

Non-bank corporate banking portfolio - BS exposure (PLN m)
Consolidated approach

| No | Industry | Exposure as of 30.06.2012 | \% |
| :---: | :---: | :---: | :---: |
| 1 | WHOLESALE TRADE | 4,334 | 14.6\% |
| 2 | PUBLIC ADMINISTRATION AND NATIONAL DEFENSE | 3,621 | 12.2\% |
| 3 | REAL-ESTATE SERVICES | 3,162 | 10.6\% |
| 4 | RETAIL TRADE | 1,640 | 5.5\% |
| 5 | POWER INDUSTRY | 1,540 | 5.2\% |
| 6 | FOODSTAFF AND BEVERAGES PRODUCTION | 1,470 | 4.9\% |
| 7 | CONSTRUCTION INDUSTRY | 1,328 | 4.5\% |
| 8 | FINANCIAL INTERMEDIATION | 1,100 | 3.7\% |
| 9 | REMAINING SERVICES RELATED TO RUNNING BUSINESS | 1,048 | 3.5\% |
| 10 | METALS PRODUCTION | 911 | 3.1\% |
| 11 | READYMADE METAL GOODS PRODUCTION | 874 | 2.9\% |
| 12 | LAND AND PIPELINE TRANSPORTATION | 846 | 2.8\% |
| 13 | POST AND TELECOMMUNICATION | 761 | 2.6\% |
| 14 | EQUIPMENT RENTAL | 650 | 2.2\% |
| 15 | RUBBER INDUSTRY | 639 | 2.1\% |
| 16 | CHEMICALS AND CHEMICAL GOODS PRODUCTION | 551 | 1.9\% |
| 17 | FUEL INDUSTRY | 539 | 1.8\% |
| 18 | MECHANICAL VEHICLES TRADE, SERVICE AND MAINTENANCE | 534 | 1.8\% |
| 19 | AUXILIARY TRANSPORT ACTIVITIES | 529 | 1.8\% |
| 20 | Other | 3,681 | 12.4\% |
|  | Total exposure | 29,759 | 100.0\% |


[^0]:    | 07 YE | $1 Q$ | 2 Q | 3 Q | 08 YE | 1 Q | 2 Q | 3 Q | 09 YE | 1 Q | 2 Q | 3 Q | 10 YE | 1 Q | 2 Q | 3 Q | 11 YE | 1 Q |
    | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
    | 2 Q |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |

    

