

ING Bank Śląski S.A.

1Q 2013 Financial Results

Warsaw – 8 May 2013 www.ingbank.pl

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ING Bank Śląski S.A. Annual Accounts are prepared in accordance with International Financial Reporting Standards as adopted by the European Union ('IFRS-EU'). In preparing the financial information in this document, the same accounting principles are applied as in the ING Bank Śląski S.A. Group Annual Accounts. All figures in this document are unaudited. Small differences are possible in the tables due to rounding.

Certain of the statements contained herein are not historical facts, including, without limitation, certain statements made of future expectations and other forward-looking statements that are based on management's current views and assumptions and involve known and unknown risks and uncertainties that could cause actual results, performance or events to differ materially from those expressed or implied in such statements. Actual results, performance or events may differ materially from those in such statements due to, without limitation: (1) changes in general economic conditions, (2) changes in performance of financial markets, (3) changes in the availability of, and costs associated with, sources of liquidity such as interbank funding, as well as conditions in the credit markets generally, including changes in borrower and counterparty creditworthiness, (4) changes affecting interest rate levels, (5) changes affecting currency exchange rates, (6) changes in general competitive factors, (7) changes in laws and regulations, (8) changes in the policies of governments and/or regulatory authorities, (9) conclusions with regard to purchase accounting assumptions and methodologies. ING Bank Śląski S.A. assumes no obligation to publicly update or revise any forward-looking statements, whether as a result of new information or for any other reason.

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Content





Strategic targets of ING Bank Śląski accomplishments in 1Q 2013

Acquisition of new clients and increase of volumes:	 PLN 58.1 bn of deposits → +PLN 5.8 bn (+11%) y/y PLN 39.9 bn of retail clients deposits → +PLN 5.3 bn (+15%) y/y 3.27 m retail clients → net increase by 146 th y/y 30.4 th corporate clients
Increase in lending products sales:	 PLN 47.4 bn of loans to customers → +PLN 2.6 bn (+6%) y/y PLN 30.5 bn of corporate lending (incl. leasing & factoring) → +PLN 1.0 bn (+3%) y/y PLN 16.9 bn of retail lending → +PLN 1.6 bn (+11%) y/y PLN 12.8 bn of retail mortgage loans → +PLN 1.2 bn (+11%) y/y; 7.2% market share in PLN retail mortgage loans sales in 1Q2013
Maintaining high quality of customer service:	 767 own ATMs and 698 CDMs, including 351 dual-function machines installed 423 branches, 422 self-banking areas 79% of self-service depositing transactions (via CDMs) ING BankMobile – over 170 th downloads
Development of simple and honest product offer:	 2.2 million of Current Accounts, 64% are Direct Current Account "Loan Superfast": consumer loans' campaign Savings offers: "Welcome rate" and "OKO Bonus II"
Translation of business activities into Bank's financial results:	 PLN 853 m of total income in 1Q2013 → +1% y/y PLN 382 m of result before risk costs in 1Q2013 → 0% y/y PLN 260 m of net profit in 1Q2013 → -4% y/y L/D ratio at the level of 75% → -5 p.p. y/y

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Major business results of the Bank

Bank's business volumes

in PLN million	31.12.11	31.03.12	31.12.12	31.03.13	Change QoQ	Change YoY	Diff QoQ	Diff YoY
Total deposits	52,771	52,291	57,783	58,125	1%	11%	342	5,834
Retail clients deposits	34,213	34,587	38,378	39,915	4%	15%	1,537	5,328
Corporate clients deposits	18,558	17,704	19,405	18,210	-6%	3%	-1,195	506
Total funds entrusted by retail clients	39,686	40,149	43,517	45,220	4%	13%	1,703	5,071
Mutual funds assets (TFI) + other off-BS products distributed by the Bank	5,473	5,562	5,139	5,305	3%	-5%	166	-257
Total loans	39,331	44,729	46,307	47,365	2%	6%	1,058	2,636
Loans to retail clients	14,964	15,258	16,565	16,889	2%	11%	324	1,631
Mortgage loans volume	11,334	11,535	12,539	12,782	2%	11%	243	1,247
Loans to corporate clients incl. leasing and factoring	24,367	29,471	29,742	30,476	2%	3%	734	1,005



Efficiency

Net interest margin



*/ NIM = sum of NII of 4 consecutive quarters / average interest earning assets of 5 consecutive quarters

No. of clients per employee



Income and cost effectiveness



Commercial balances per employee



*/ Commercial balance = gross clients' loans & receivables excl. bonds incl . leasing and factoring + clients' liabilities



ING Bank Śląski financial performance

PLN million	1Q 2012	1Q 2013	change
Total income	845.8	852.9	+ 1%
Total expenses	463.9	470.9	+ 2%
Result before risk costs	381.9	382.0	+ 0%
Risk costs	64.3	58.0	- 10%
Profit before tax	317.6	324.0	+ 2%
Net profit	271.5	259.7	- 4%
CAR */	12.1%	15.2%	+ 3.1 p.p.
ROA (%)	1.3%	1.1%	- 0.2 p.p.
ROE (%)	15.1%	10.9%	- 4.2 p.p.
C/I Ratio (%)	54.8%	55.2%	+ 0.4 p.p.

*/ CAR According to Financial Supervision Authority definition

ROA = sum of net profit of 4 consecutive quarters / average assets of 5 consecutive quarters

ROE = sum of net profit of 4 consecutive quarters / average equity of 5 consecutive quarters



Market position of ING Bank Śląski households market

Volumes and share in the households deposits market

Households deposits - volumes (in PLN billion)

Volumes and share in the households loans market





ING BS data – consolidated, deposits and gross loans (excluding other liabilities and receivables)



Market position of ING Bank Śląski corporate market



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ING BS data - consolidated, deposits and gross loans + internal financing of leasing & factoring companies (for comparability purposes)

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Retail Banking

Increase in core products' sales

- 3.27 m of retail clients number \rightarrow 83.5 th of new clients acquired in 1Q 2013
- PLN 16.9 bn of retail lending \rightarrow +PLN 1.6 bn (+11%) y/y and +PLN 320 m (+2%) q/q
- PLN 12.8 bn of mortgage loans portfolio \rightarrow +PLN 1.2 bn (+11%) y/y and +PLN 240 m (+2%) q/q
- 7.2% market share in new production of PLN mortgage loans in 1Q 2013
- Cash loans sales \rightarrow PLN 430 m of cash loans sold to retail clients in 1Q 2013 (+54% y/y and +21% q/q)
- PLN 39.9 bn of retail clients deposits → +PLN 5.3 bn (+15%) y/y and +PLN 1.5 bn (+4%) q/q
- 2.2 m of retail current accounts; 64% of Direct Current Accounts
- Savings offers:

"Welcome rate" (promotional interests for 4 months on OKO saving account)

"OKO Bonus II" (promotional interests for new funds on a new OKO Bonus II saving account until 28 May 2013)

- 79% of self-service cash depositing transactions
- ING BankMobile over 170 th downloads







Current accounts

2.2 million of Current Accounts, 64% of Direct Accounts



Note: PLN denominated current accounts

Funds entrusted stable funding base

Portfolio of funds entrusted by retail clients (in PLN million)



Loan portfolio of retail segment clients

constant growth in retail lending





- Up to 84 months loan's term
- PLN 0 commission for granting the loan
- provided during a single visit (if no additional credit analysis is needed)

PLN 430 m of cash loans sold to retail clients in 1Q 2013 (+54% y/y and +21% q/q)



Mortgage loans PLN 12.8 billion of mortgage loans

Retail mortgage loans (PLN m)



Banking sector: monthly sales of retail mortgages (PLN m)



- **7.2%** market share in PLN mortgage loans' sales in 1Q2013, 5th position on the market. The market share in total mortgage sales is **7.2%**, 5th on the market. The amount of 1Q2013 mortgage production is PLN 590 m.
- **6.0%** share in PLN market housing loans volume as of 1Q2013; **3.2%** in total housing loans market.



Distribution and service network

enhanced access to banking services

Mobile Banking



- 423 branches, 422 self-banking areas
- 767 own ATMs and 698 CDMs including:
 351 dual-function machines, 126 installed in 2012, 150 in 2011 (cash-in and cash-out functions)
- 79% of cash-in transactions are executed automatically
- 117 branches in a new format



Corporate Banking

Growth in volumes

- **30.4 th** of corporate clients
- PLN 30.5 bn of corporate lending → +PLN 1.0 bn (+3%) y/y and +PLN 0.7 bn (+2%) q/q
- PLN 4.6 bn leasing financing, PLN 1.3 bn factoring volume
- PLN 18.2 bn of corporate deposits \rightarrow +PLN 0.5 bn (+3%) y/y and -PLN 1.2 bn (-6%) q/q
- The largest deals of 1Q 2013:
 - bond issuance program for Bank Gospodarki Żywnościowej S.A. (PLN 3.5 bn)
 - bond issuance program for PKP Energetyka S.A. (PLN 20 m)
- Modern service channels: introduction of *ING BusinessMobile* in January 2013 (almost 1,000 users 3 months after the launch)
- ING Księgowość accounting and personnel & payroll services for mid & big companies
- Portfolio Guarantee Line De Minimis



Cash Management

Volume of corporate deposits (in PLN m)



ING Accounting

Accounting and personnel & payroll services for mid & big companies, fully integrated with online banking

Benefits for customers:

Greater convenience and accessibility

accountant + team appointed to serve the particular customer; easy and fast payments; a variety of communication channels – including a dedicated portal **ING KsięgowośćOnLine**, integrated with ING BusinessOnLine

Better information

constant access to the books and HR data; information about the accounts; reports and analyses online

- Lower cost of accounting services
- Easier access to bank products



Mały krok dla człowieka, wielki dla księgowości.

www.ingksiegowosc.pl





Lending

Volume of loans to corporate clients (in PLN million)





Portfolio Guarantee Line De Minimis

- ING Bank Śląski S.A. as one of the first 5 banks offering loans under the government program of loan guarantees granted by Bank Gospodarstwa Krajowego
- > Offer designed for companies representing the SME sector
- Guaranteeing loans for current funding
- > Amount of individual guarantee: up to 60% of the loan amount (max. PLN 3.5 m; max. 27 months)
- > 0% margin fee (in the 1st year of the guarantee granted by 31 Dec 2013; 0.5% afterwards)
- Security for BGK blank promissory note and statement of execution
- > Credit application can be submitted **online**; the decision about granting a loan up to PLN 4 m **in 24 hours**

Product launched on 15 March 2013



Prosto. Szybko. Z gwarancja.

Kredyt dla firm jeszcze latwiej niż dotychczas.



Asset Based Lending

Since 1 January 2012 ING Bank Śląski S.A. owns the company ABL Polska S.A., which is a 100% stakeholder of ING Lease Polska Sp. z o.o. and ING Commercial Finance Polska S.A.

ING Lease (Polska) Sp. z o.o. (leasing)

- #2 on the market in terms of the whole portfolio value (market share ~7%)
- 5.8% market share in terms of the new sales
- 7 regional offices
- Market leader in real-estate and railway rolling stock leasing, expanding other financing to small, medium and big companies

Leasing – financing of the customers (in PLN m)

ING Commercial Finance Polska S.A. (factoring)

- #3 on the market (market share of 12.7%)
- 9 regional offices

Factoring – financing of the customers (in PLN m)



+5% +3% 4,639 4,504 4,472 4.415 4,402 QoQ YoY 2,540 2,461 2,604 2,465 2.660 +3% -5% 2.099 2.043 +3% +20% 1,937 1.868 1.755 1Q 12 2Q 12 3Q 12 4Q 12 1Q 13 Strategic clients (capital groups) Mid&Big corporates

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Debt capital and investment banking









ING Bank Śląski financial performance in 1Q 2013

PLN million	1Q 2012	1Q 2013	change
Net interest income	513.5	475.8	- 7%
Net commission income	247.0	239.8	- 3%
Trading & other income	85.3	137.3	+ 61%
Total income	845.8	852.9	+ 1%
Total expenses	463.9	470.9	+ 2%
Result before risk costs	381.9	382.0	+ 0%
Risk costs	64.3	58.0	- 10%
Profit before tax	317.6	324.0	+ 2%
Income tax	46.1	64.3	+ 39%
Net profit	271.5	259.7	- 4%
CAR */	12.1%	15.2%	+ 3.1 p.p.
ROA (%)	1.3%	1.1%	- 0.2 p.p.
ROE (%)	15.1%	10.9%	- 4.2 p.p.
C/I Ratio (%)	54.8%	55.2%	+ 0.4 p.p.

*/ CAR According to Financial Supervision Authority definition

ROA = sum of net profit of 4 consecutive quarters / average assets of 5 consecutive quarters

ROE = sum of net profit of 4 consecutive quarters / average equity of 5 consecutive quarters

Revenue per category

Revenues per P&L category (PLN m)



Revenue per business line

Revenues by business lines (PLN m)





Total expenses

Total costs (PLN m)



Note: Costs including result on other operating income and expenses



Risk costs







Loan portfolio quality and provisioning

Share of impaired portfolio in the total loan portfolio



Note: market ratio estimated based on NBP data

Impairment losses and provisions related to impaired portfolio (PLN m) and impaired portfolio coverage ratio (%)



Bank assets



Securities&derivatives

■ Loans and receivables from other banks + cash within the Central Bank

<u>Note:</u> receivables to customers do not include debt securities included in the consolidated statement of financial position (an equivalent of a former balance sheet statement) in the loans category *(Eurobonds)*. Those bonds are presented on the graph within the securities & derivatives portfolio.





Other liabilities

Financial liabilities measured at fair value through P&L

Liabilities to other banks

Liabilities to clients

Equity

Liabilities to clients (PLN bn)





Assets, equity and profitability ratios



NII (PLN m) / NIM (%)



Equity (PLN bn) / ROE



Definitions:

 $\mathsf{ROE} = \mathsf{sum}$ of net income of 4 consecutive quarters / average equity of 5 consecutive quarters

ROA = sum of net income of 4 consecutive quarters / average assets of 5 consecutive quarters

NII – including swap points and interests from derivatives

NIM annualized = sum of NII of 4 consecutive quarters / average interest earning assets of 5 consecutive quarters

NIM quarterly = quarterly NII x4 / average interest earning assets of a quarter



Capital Adequacy



Capital adequacy ratio and the total capital requirements

Loans-to-deposits ratio



- - Net loans and receivables to customers (excl. eurobonds) / liabilities due to customers



Appendix



Quarterly P&L

Interim condensed consolidated financial statements	1Q 2011	2Q 2011	3Q 2011	4Q 2011	1Q 2012	2Q 2012	3Q 2012	4Q 2012	1Q 2013	QoQ		ΥοΥ	
										۵	%	۵	%
I. 5.1. Net interest income, of which:	434.9	459.5	477.4	479.7	513.5	514.1	515.5	505.8	475.8	-30.0	-6%	-37.7	-7%
Interest income, of which:	772.6	833.6	882.3	897.0	945.2	945.2	963.2	977.9	925.1	-52.8	-5%	-20.1	-2%
- from loans and receivables to banks	26.3	29.8	30.2	41.9	26.9	31.0	37.4	40.5	27.8	-12.7	-31%	0.9	3%
- from loans and receivables to customers	495.3	544.3	605.0	631.3	641.7	664.4	672.0	669.9	623.1	-46.8	-7%	-18.6	-3%
- from leasing	0.0	0.0	0.0	0.0	42.1	42.8	44.0	39.2	40.2	1.0	3%	-1.9	-5%
- from factoring	1.8	2.3	3.3	3.8	23.9	25.8	26.2	27.1	22.0	-5.1	-19%	-1.9	-8%
- from debt securities	265.8	270.6	245.7	204.8	199.3	179.0	164.9	183.6	196.4	12.8	7%	-2.9	-1%
- interest result on derivatives	-16.6	-13.4	-1.9	15.2	11.3	2.2	18.7	17.6	15.6	-2.0	-11%	4.3	38%
Interest expenses, of which:	337.7	374.1	404.9	417.3	431.7	431.1	447.7	472.1	449.3	-22.8	-5%	17.6	4%
- interest on deposits from banks	42.0	48.9	44.3	27.7	39.8	31.4	24.2	32.3	26.3	-6.0	-19%	-13.5	-34%
- interest on deposits from customers	295.7	325.2	360.6	389.6	391.9	399.7	423.5	437.8	415.6	-22.2	-5%	23.7	6%
- interest on debt securities in issue	0.0	0.0	0.0	0.0	0.0	0.0	0.0	2.0	7.4	5.4	270%	7.4	n/a
II. Net fees & commission income	251.4	258.4	261.4	250.0	247.0	250.4	251.2	255.7	239.8	-15.9	-6%	-7.2	-3%
III. Result on trade operations and revaluation (incl investments and HA)	28.7	14.4	-24.0	3.8	74.5	13.7	12.5	-3.9	118.5	122.4	n/a	44.0	59%
Net income on instruments measured at fair value through profit or loss and FX result	26.8	11.4	-8.1	-11.8	53.7	12.3	18.9	0.6	17.1	16.5	2750%	-36.6	-68%
Net income on investments	18.2	6.2	7.7	5.9	19.1	6.6	-0.9	-0.2	120.4	120.6	n/a	101.3	530%
Net income on hedge accounting	-16.3	-3.2	-23.6	9.7	1.7	-5.2	-5.5	-4.3	-19.0	-14.7	342%	-20.7	n/a
V. Net income on other basic activities	7.8	4.9	2.7	1.4	4.0	3.1	3.7	4.6	9.8	5.2	113%	5.8	145%
V. Share in net profit (loss) of associated entities recognised under the equity method	9.7	13.2	8.2	10.1	6.8	11.2	7.6	10.1	9.0	-1.1	-11%	2.2	32%
Income	732.5	750.4	725.7	745.0	845.8	792.5	790.5	772.3	852.9	80.6	10%	7.1	1%
Expenses	408.3	422.7	422.0	410.6	463.9	454.0	455.2	449.1	470.9	21.8	5%	7.0	2%
I. General and administrative expenses	408.7	419.8	421.9	414.0	464.9	456.3	454.2	442.3	470.1	27.8	6%	5.2	1%
- personnel expenses	199.3	208.9	210.8	214.3	228.0	213.1	219.1	240.6	226.7	-13.9	-6%	-1.3	-1%
- other expenses	209.4	210.9	211.1	199.7	236.9	243.2	235.1	201.7	243.4	41.7	21%	6.5	3%
II. Result on other operating income and expenses	0.4	-2.9	-0.1	3.4	1.0	2.3	-1.0	-6.8	-0.8	6.0	-88%	-1.8	n/a
Profit before risk costs	324.2	327.7	303.7	334.4	381.9	338.5	335.3	323.2	382.0	58.8	18%	0.1	0%
Cost of risk	57.1	37.7	27.1	50.5	64.3	131.2	82.6	84.7	58.0	-26.7	-32%	-6.3	-10%
- retail	33.9	21.2	21.0	14.1	19.2	25.1	21.5	24.1	38.0	13.9	58%	18.8	98%
- corporate	23.2	16.5	6.1	36.4	45.1	106.1	61.1	60.6	20.0	-40.6	-67%	-25.1	-56%
Profit (loss) before tax	267.1	290.0	276.6	283.9	317.6	207.3	252.7	238.5	324.0	85.5	36%	6.4	2%
Income tax	54.6	56.1	56.5	70.3	46.1	39.7	49.5	48.5	64.3	15.8	33%	18.2	39%
Net profit (loss), of which:	212.5	233.9	220.1	213.6	271.5	167.6	203.2	190.0	259.7	69.7	37%	-11.8	-4%
Net profit (loss) attributable to the shareholders of ING Bank Śląśki S.A.	212.5	233.9	220.1	213.6	271.5	167.6	203.2	190.0	259.7	69.7	37%	-11.8	-4%
Net profit(loss) assigned to minority shareholders	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	n/a	0.0	n/a



Net interest income and margins development

NII (PLN m) / NIM (%)

Interest income on customer loans&receivables (PLN m) / margin (%)



Interest income on securities and interbank (PLN m) / margin (%)





Cost of customer deposits (PLN m) / margin (%)



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Definitions: NII - adjusted (including swap points and interests from derivatives)

NIM annualized = sum of NII adjusted of 4 consecutive quarters / average interest earning assets of 5 consecutive quarters NIM quarterly = quarterly NII adjusted x4 / average interest earning assets of a quarter

Fees and commissions income



Fees and commissions income by categories (PLN m)

Other

Factoring & leasing

TFI Distribution, brokerage and custody fees

Fees related to loans

Debit and credit cards

FX margin

Fees related to the clients' bank accounts



Lending exposure by industries

Non-bank corporate banking portfolio - BS exposure (PLN m)

Consolidated approach

No Industry	Exposure as of 31.03.2013	%
1 WHOLESALE TRADE	3,816	12.8%
2 PUBLIC ADMINISTRATION AND NATIONAL DEFENSE	3,764	12.7%
3 REAL ESTATE SERVICE	2,918	9.8%
4 FOODSTUFF AND BEVERAGE PRODUCTION	1,992	6.7%
5 RETAIL TRADE	1,472	5.0%
6 POWER INDUSTRY	1,381	4.6%
7 CONSTRUCTIONS INDUSTRY	1,223	4.1%
8 REMAINING SERVICES CONNECTED WITH RUNNING BUSINESS	1,147	3.9%
9 FINANCIAL INTERMEDIATION	1,012	3.4%
10 LAND AND PIPELINE TRANSPORTATION	1,008	3.4%
11 EQUIPMENT RENT	912	3.1%
12 READY-MADE METAL GOODS PRODUCTIONS	861	2.9%
13 RUBBER INDUSTRY	750	2.5%
14 METALS PRODUCTIONS	717	2.4%
15 FUEL INDUSTRY	650	2.2%
16 POST OFFICE AND TELECOMMUNICATIONS	614	2.1%
17 AGRICULTURE , FORESTY , FISHERY	521	1.8%
18 ENGINEERING INDUSTRY	519	1.7%
19 CHEMICALS AND CHEMICAL GOODS PRODUCTION	469	1.6%
20 Other	3,965	13.3%
Total exposure	29,710	100.0%

Note: breakdown of gross lending exposure including loans, corporate bonds and leasing & factoring receivables



Lending exposure by industries

Non-bank corporate banking portfolio - BS and Off-BS exposure (PLN m)

Consolidated approach

No Industry	Exposure as of 31.03.2013	%
1 WHOLESALE TRADE	6,630	14.8%
2 PUBLIC ADMINISTRATION AND NATIONAL DEFENSE	4,186	9.3%
3 REAL ESTATE SERVICE	3,098	6.9%
4 FOODSTUFF AND BEVERAGE PRODUCTION	2,947	6.6%
5 CONSTRUCTIONS INDUSTRY	2,646	5.9%
6 RETAIL TRADE	2,572	5.7%
7 POWER INDUSTRY	2,268	5.1%
8 REMAINING SERVICES CONNECTED WITH RUNNING BUSINES	S 1,633	3.6%
9 EQUIPMENT RENT	1,367	3.0%
10 FINANCIAL INTERMEDIATION	1,279	2.9%
11 READY-MADE METAL GOODS PRODUCTIONS	1,233	2.8%
12 LAND AND PIPELINE TRANSPORTATION	1,186	2.6%
13 RUBBER INDUSTRY	1,176	2.6%
14 FUEL INDUSTRY	1,114	2.5%
15 METALS PRODUCTIONS	1,056	2.4%
16 ENGINEERING INDUSTRY	982	2.2%
17 CHEMICALS AND CHEMICAL GOODS PRODUCTION	901	2.0%
18 MECHANICAL VEHICLES SALE , REPAIR AND SERVICE	884	2.0%
19 REMAINING NON-METAL RAW MATERIALS INDUSTRIES	815	1.8%
20 Other	6,838	15.3%
Total exposure	44,811	100.0%

Note: breakdown of gross lending exposure including loans, corporate bonds and leasing & factoring receivables + off-BS exposure

