INSTRUCTIONS FOR TRANSFERRING PREDEFINED TRANSFERS FROM ING BANKONLINE TO ING BUSINESSONLINE

STEP 1

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Exporting predefined transfers from ING BankOnLine

Use the available export function in order to generate a file with predefined transfers in the **Templates** tab.

Select Transfers from the main menu.

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Welcome		12345	-		
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				3	
	Portfolio	Cards	Investments	Top-up	
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Select the **Patterns** option from the side menu of this module Then indicate the appropriate type of exported transfers - national transfers (**Model transfers in PLN** section) or currency transfers (**Model order in foreign currency** section). Press **Save to file** button in a chosen section.

The system will create a predefined transfers file that has to be saved on a hard drive and used to import transfers to the ING BusinessOnLine.

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Any transfer		Model transfers in PLN Model order in foreign currency List of recipients
Own transfer		•
New top-up		Group: PODSTAWOWA
Transfer to Tax Office/Social Security Office		Search: Enter recipient or transfer name (?)
Other transfers		Search
Transfer packages		
Constant orders	Transfer pattern name	Recipient
Direct Debit		
My invoices	Save to file	
Patterns		



STEP 2 Importing the predefined transfers to ING BusinessOnLine Select the **Tools** tab from the top menu and then **Import/Export** and **Import templates**.

Portal Administration | Tools | Notifications | Communications | Applications

Logged in: 3

Accounts Order management		ent Transfers	Settlements	Deposits	Loans	Cards	Financial Markets		
→ Group management		Import to	mplatos						
 Import/Export Import templates Export templates Exported files 		import templates							
		Template/Fi	Template/Filter name		Template type			Template author	
→ Reports→ Database		Agreement Fo	Agreement Form Distribution			D_5	Predefine	Predefined by the Bank	
		Import orders	Import orders SEPA XML format		Import orders SEPA XML format			Predefined by the Bank	
		ING BankOnLin	iciary ING E	ING BankOnLine domestic beneficiary			Predefined by the Bank		

ING BusinessOnLine offers four templates used to import data from ING BankOnLine:

- Domestic contractor ING BankOnLine importing to the base of domestic contractors,
- Currency contractor ING BankOnLine importing to the base of currency contractors,
- Domestic transfer ING BankOnLine importing to the base of domestic predefined transfers,
- Currency transfer ING BankOnLine importing to the base of domestic predefined transfers,

In order to load a file, select one of the templates (corresponding to the type of transfers and the base to which the order is to be loaded).

The following example shows loading to the base of currency predefined transfers.

After selecting a **Domestic transfer ING BankOnLine** template there is a transition to the import form.

Indicate the code page of the imported file (a file generated from ING BankOnLine is encoded in Windows-1250), select the file to be imported and click **Import** button.

After uploading the file, a screen that summarises the contents of the file will show up.

The orders can be imported into a package of orders - by typing its name in the box:

Import to package

The orders are imported into the predefined transfers database. The name of transfers has to be specified by entering transfers' name in the box:

Import as model transfer

The transfers will be uploaded into the database after pressing the **Approve** button.

Transfers can be seen in the predefined transfer database and you can use them to create transfers.

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Domestic	_						(3o to:	2
European	Tem	plates						Group ma	nagement
Foreign	Accoun	t	all			~			
Internal	Order ki	nd	all			V			
ZUS (Social Insurance Institution)	Group name Authorization status		all	al 💙			12		
Tax office	Model tr	ansfer name	ty				-		
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	1 to 2	(from 2)							
				Authorize	Create pack	age Add to p	ackage	Modify	Remove
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Additional remarks:

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- In the file generated from ING BankOnLine, there is a group to which the order belongs indicated next to the order. Groups of transfers/contractors have to be pre-set in ING BusinessOnLine. If groups do not exist - transfers or contractors will be assigned to the default group - the General Group.
- ING BusinessOnLine system does not allow you to import the following characters when importing domestic transfers: @, #, \$, *, \, <, >. These have to be removed from the imported file so that the row could be saved in the application.
- ING BusinessOnLine system does not allow you to import the following characters when importing currency transfers: @, !, #, \$, %, ^, &, _, +, =, \, <, >. These have to be removed from the imported file so that the row could be saved in the application.
- The orders for the Social Insurance Institution accounts are exported incorrectly the type of command is saved as 110 instead of 120. After the changing the transfer to 120 and uploading the order is imported correctly.
- The orders for the Tax Office accounts will be saved to the database of the Predefined tax transfers, regardless of the type of document in the file.
- The name of the imported predefined transfer is generated based on the user-specified name by adding the subsequent number of the transfer to that name.

If you have any questions or doubts, we invite you to contact **ING Business Centre** at the number **32 357 00 24** or **801 242 242** or send an e-mail to the address **bc@ingbank.pl**. The Hotline is open Monday to Friday, **from 8:00 a.m. to 6:00 p.m.**