

# ING Bank Śląski S.A. 3Q 2015 Business and Financial Results

Warsaw – 4 November 2015 www.ingbank.pl

ING

ING BANK ŚLĄSKI

# Disclaimer

ING Bank Śląski S.A. Annual Accounts are prepared in accordance with International Financial Reporting Standards as adopted by the European Union ('IFRS-EU'). In preparing the financial information in this document, the same accounting principles are applied as in the ING Bank Śląski S.A. Group Annual Accounts. All figures in this document are unaudited. Small differences are possible in the tables due to rounding.

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# Content





### Strategic targets of ING Bank Śląski Accomplishments in 3Q 2015

Acquisition of new clients and increase of volumes:

Increase in lending products sales:

Maintaining high quality of customer service:

Development of simple and honest product offer:

Translation of business activities into Bank's financial results:

- PLN 83.9 bn deposits → +PLN 12.6 bn (+18%) y/y
- PLN 55.8 bn retail clients deposits  $\rightarrow$  +PLN 8.5 bn (+18%) y/y
- 4 million retail clients → net increase by 290 th y/y
- 41.0 th corporate clients
- PLN 69.2 bn loans to customers → +PLN 11.6 bn (+20%) y/y
- PLN 43.8 bn corporate lending (incl. leasing & factoring) → +PLN 7.1 bn (+19%) y/y
- PLN 25.4 bn retail lending → +PLN 4.5 bn (+22%) y/y
- PLN 19.0 bn retail mortgage loans → +PLN 3.7 bn (+24%) y/y;
   13.7% market share in retail mortgage loans sales in 1-3Q 2015
- 906 own ATMs and 824 CDMs (including 753 dual-function and over 700 contactless machines) installed
- 398 branches, all with self-banking areas
- Mobile banking: 1.1 million downloads of applications: ING BankMobile (smartphones) and ING BankMobile HD (tablets); over 43 th downloads of application ING Business
- 2.8 million Current Accounts, 77% are Direct Current Account
- · Direct account campaign 'Bank as you like'
- · Savings advertising campaign with the slogan 'Saving smarties reap benefits'
- 'Borrowed, consolidated, paid as I liked' consolidated loan campaign
- PLN 937.1 m of total income in 3Q 2015  $\rightarrow$  +4% y/y
- PLN 427.3 m of result before risk costs in 3Q 2015  $\rightarrow$  +5% y/y
- PLN 315.7 m of net profit in 3Q 2015  $\rightarrow$  +16% y/y
- L/D ratio at the level of 79%  $\rightarrow$  +3 p.p. y/y



# Major business results of the Bank

#### **Bank business volumes**

in PLN million	30.09.14	31.12.14	31.03.15	30.06.15	30.09.15	Change QoQ	Change YtD	Change Yo Y	Diff QoQ	Diff YtD	Diff YoY
Total deposits	71,298	75,371	77,341	80,229	83,852	5%	11%	18%	3,623	8,481	12,554
Retail clients deposits	47,329	50,141	52,319	54,596	55,800	2%	11%	18%	1,204	5,659	8,471
Corporate clients deposits	23,969	25,230	25,022	25,633	28,052	9%	11%	17%	2,419	2,822	4,083
Total funds entrusted by retail clients	54,030	57,309	60,302	62,712	63,489	1%	11%	18%	777	6,180	9,459
Mutual funds assets (TFI) + other off-BS products distributed by the Bank	6,701	7,168	7,983	8,116	7,689	-5%	7%	15%	-427	521	988
Total loans	57,559	58,531	61,646	66,386	69,173	4%	18%	20%	2,787	10,642	11,614
Loans to retail clients	20,905	21,844	23,111	24,498	25,406	4%	16%	22%	908	3,562	4,501
Mortgage loans volume	15,278	16,167	17,214	18,288	19,019	4%	18%	24%	731	2,852	3,741
Loans to corporate clients incl. leasing and factoring	36,654	36,687	38,535	41,888	43,767	4%	19%	19%	1,879	7,080	7,113

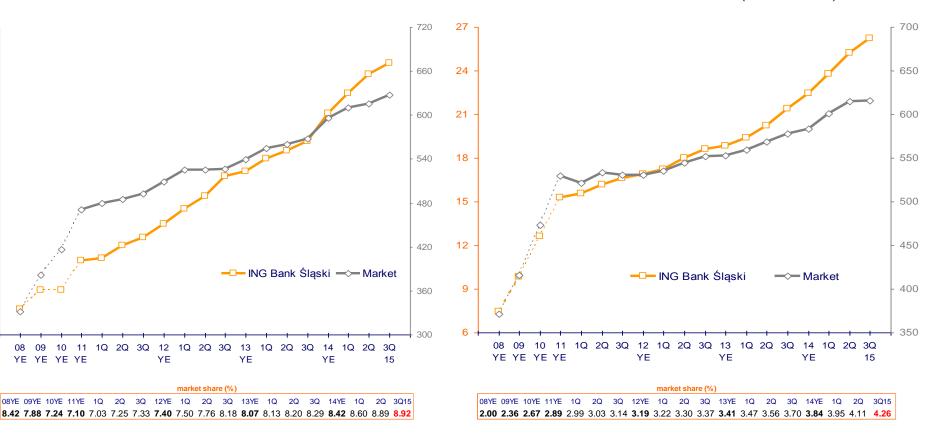


### Market position of ING Bank Śląski Households market

#### Volumes and share in the households deposits market

#### Households deposits - volumes (in PLN billion)

#### Volumes and share in the households loans market



#### Households loans - volumes (in PLN billion)

Note: Market data according to NBP file for banking sector, including interest accrued





60

55

50

45

40

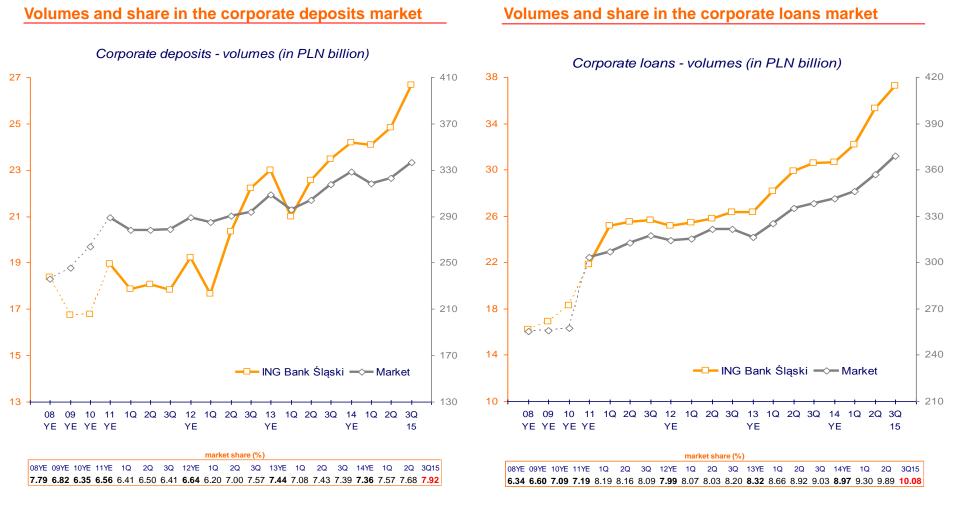
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### Market position of ING Bank Śląski Corporate market



<u>Note</u>: Market data according to NBP file for banking sector, including interest accrued ING BS data – consolidated, gross deposits and loans (excluding other liabilities and receivables)



# ING Bank Śląski financial performance

PLN million	3Q 2014	3Q 2015	change
Total income	897.3	937.1	+ 4%
Total expenses	489.5	509.8	+ 4%
Result before risk costs	407.8	427.3	+ 5%
Risk costs	65.2	32.0	- 51%
Profit before tax	342.6	395.3	+ 15%
Net profit	273.0	315.7	+ 16%
Total capital ratio	14.2%	13.7%	- 0.5 p.p.
ROA (%)	1.16%	1.11%	- 0.05 p.p.
ROE (%)	11.8%	11.4%	- 0.4 p.p.
C/I Ratio (%)	54.6%	54.4%	- 0.2 p.p.

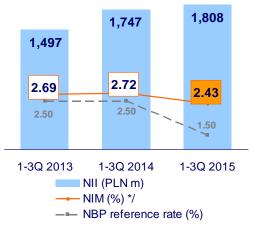
PLN million	1-3Q 2014	1-3Q 2015	change
Total income	2,678.8	2,824.5	+ 5%
Total expenses	1,441.2	1,507.7	+ 5%
Result before risk costs	1,237.6	1,316.8	+ 6%
Risk costs	182.6	180.6	- 1%
Profit before tax	1,055.0	1,136.2	+ 8%
Net profit	809.9	921.3	+ 14%
C/I Ratio (%)	53.8%	53.4%	- 0.4 p.p.

ROA = sum of net profit of 4 consecutive quarters / average assets of 5 consecutive quarters ROE = sum of net profit of 4 consecutive quarters / average equity of 5 consecutive quarters

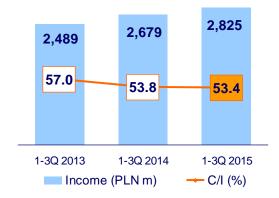


# Efficiency

#### Net interest margin

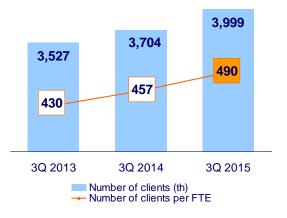


#### Income and cost effectiveness

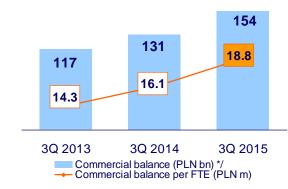


\*/ NIM = sum of NII of 4 consecutive quarters / average interest earning assets of 5 consecutive quarters

#### No. of clients per employee



#### **Commercial balances per employee**



\*/ Commercial balance = gross clients' loans & receivables excl. bonds incl . leasing and factoring + clients' liabilities







# **Retail Banking**

### Increase in core products' sales

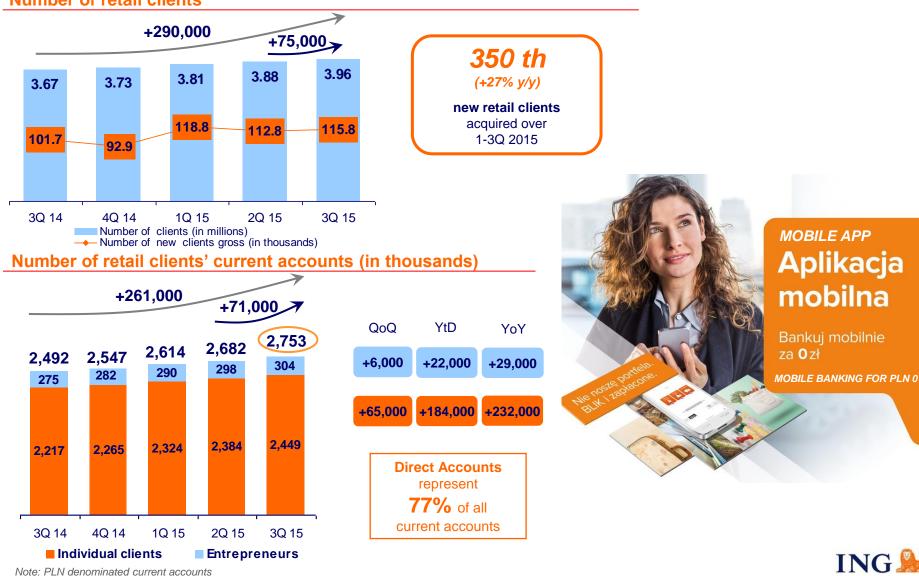
- 4 m retail clients → 115.8 th new clients acquired in 3Q 2015
- PLN 25.4 bn retail lending → + PLN 4.5 bn (+22%) y/y and + PLN 0.9 bn (+4%) q/q
- PLN 19.0 bn mortgage loans portfolio → + PLN 3.7 bn (+24%) y/y and + PLN 0.7 bn (+4%) q/q
- 13.7% market share in retail mortgage loans sales in 1-3Q 2015; 11.0% market share in sales in 3Q 2015
- Cash loans sales → PLN 2.24 bn of cash loans sold to retail clients in 1-3Q 2015 (+9% y/y);
   PLN 793 m of sales in 3Q 2015 (+9% y/y)
- PLN 55.8 bn retail clients deposits  $\rightarrow$  + PLN 8.5 bn (+18%) y/y and + PLN 1.2 bn (+2%) q/q
- 2.8 m retail current accounts, 77% of Direct Current Accounts
- 85% of self-service cash depositing transactions
- *ING BankMobile* and *ING BankMobile HD* **1.1 million** downloads of mobile banking applications



# **Client base**

#### 4 million retail clients

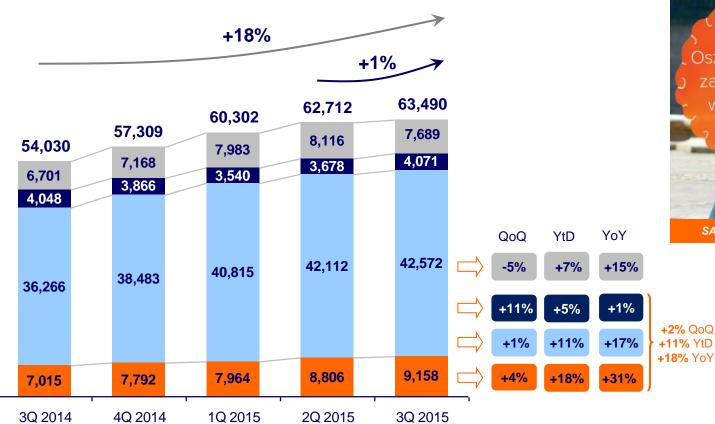
Number of retail clients



# Funds entrusted

Permanent growth of stable funding base

#### Portfolio of funds entrusted by retail clients (in PLN million)





SAVING STARTS IN YOUR HEAD

Mutual Funds assets +other Off-BS products

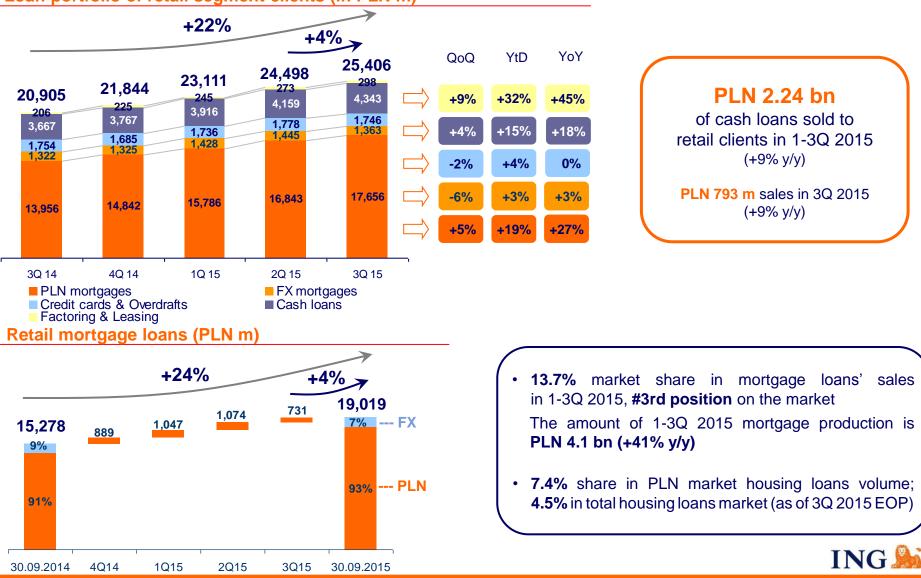
- Term deposits and structured products
- Saving Accounts
- Current Accounts



# Loan portfolio of retail segment clients

Constant growth in retail lending

Loan portfolio of retail segment clients (in PLN m)



# Distribution and service network

Enhanced access to banking services

### Mobile banking (ING BankMobile / ING BankMobile HD)

- ~ 652 th active clients
- ~ 5.4 m transactions in 3Q 2015 (transfers + phone top-ups)
- ~ 260 th average daily number of logins
- ~ 150 th average daily number of unique users logins



DOWNLOAD MOBILE APP NOW

### Ściągnij teraz aplikację mobilną.

- 398 branches, all with self-banking areas
- 906 own ATMs and 824 CDMs (including 753 dual-function machines)
- Over 700 contactless machines
- 60 ING Express points at shopping malls
- 85% of cash-in transactions are processed automatically
- **205** branches in a new format



1.1 million

downloads

tu

### My ING New version of internet and mobile banking

### **My ING**



- A pilot programme of the new internet and mobile banking system
  - ✓ Launch July 2015.
  - Several thousand clients were invited to the 1st wave of the pilot programme. As the works progress, the system is made available to new clients.
  - The system is being constantly developed on the basis of surveys and customer opinions.
- > New system is:
  - ✓ Intuitive
  - ✓ Simple
  - ✓ Mobile
  - ✓ **Supported** by the bank
- The system is designed in the RWD technology and since its launch will be compatible with all devices.
- Rendering the new system to all individual clients is scheduled at the end of the year.
  - At least by the end of 2016 clients will be able to use both the old and the new version.
  - To facilitate the change process, it will be possible to change system versions upon one click.



# **Corporate Banking**

### **Growth in volumes**

- 41.0 th corporate clients
- PLN 43.8 bn corporate lending → + PLN 7.1 bn (+19%) y/y and + PLN 1.9 bn (+4%) q/q
- PLN 5.5 bn leasing financing; PLN 2.4 bn factoring volume
- PLN 28.1 bn corporate deposits → + PLN 4.1 bn (+17%) y/y and + PLN 2.4 bn (+9%) q/q
- The biggest transactions in 1-3Q 2015:
  - -PLN 12.5 bn → syndicated term loan and revolving credit facilities to Cyfrowy Polsat S.A. and Polkomtel sp. z o.o. (ING BSK share: PLN 1.0 bn)
  - PLN 1.5 bn  $\rightarrow$  syndicated loan (granted together with a group of 3 other banks) to Grupa Azoty S.A.
  - PLN 1.0 bn  $\rightarrow$  issue of 5Y bonds of Enea S.A.
  - EUR 193 m → refinancing loan Bonarka City Center (the largest shopping mall in Kraków)
  - EUR 185 m  $\rightarrow$  refinancing loan Blue City Shopping (shopping mall in Warsaw)
  - Financing for Neptune Property Venture (a joint venture established by TH Real Estate and Neinver)

EUR 81 m  $\rightarrow$  revolving loan PLN 120 m  $\rightarrow$  long-term loan

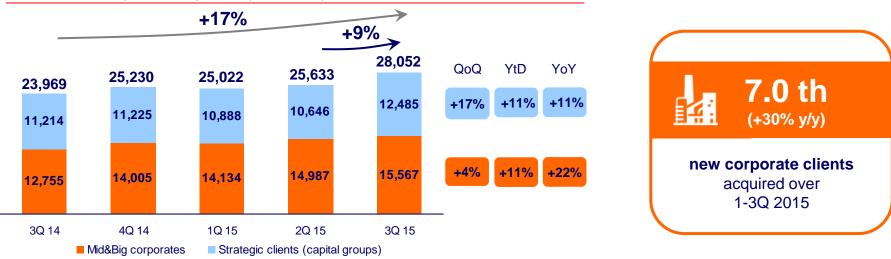
• Over 43 thousand downloads of the ING Business mobile application

- the app was launched in January 2013, its new version has been available since June 2015

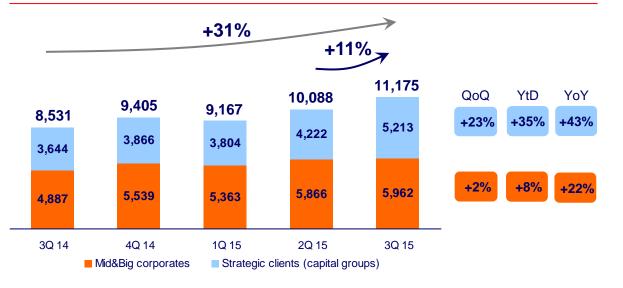


# **Cash Management**





#### Volume of corporate clients' current accounts (in PLN m)





Lending

#### Volume of loans to corporate clients (in PLN million)

#### **ING Direct** Business Credit

First such an offer on the Polish market - selecting funding type, making credit capacity simulation and submitting credit application without visiting the branch.



Use financing over the internet
Select credit product >

Check credit capacity >

Submit credit application >





Mid&Big corporates

Strategic clients (capital groups)



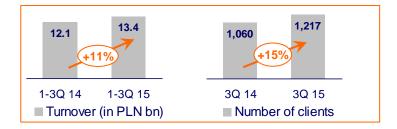
# **Asset Based Lending**

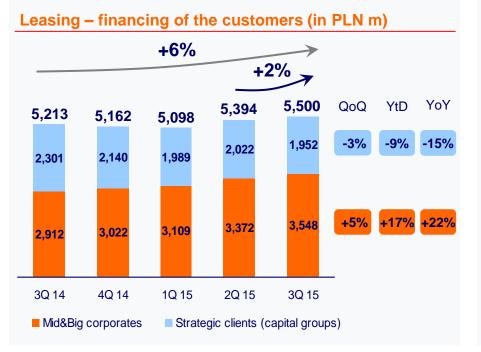
#### ING Lease (Polska) Sp. z o.o. (leasing)

- **#3** on the market in terms of the whole portfolio value (end of 1H 2015)
- **5.8%** market share in terms of the new sales
- Market share in terms of the leasing of machinery (new sales):
   7.1% (#5 position) in 3Q 2015
- 9.2 thousand clients using leasing services (+39% y/y)

#### **ING Commercial Finance Polska S.A. (factoring)**

• #1 position on the market with market share of 13.9%





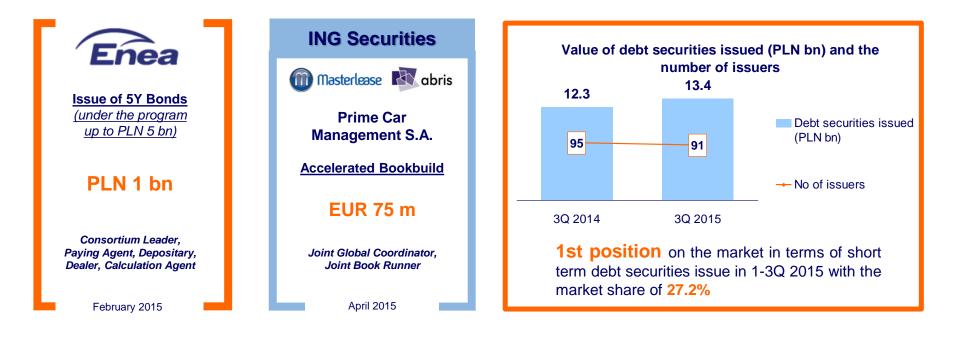
#### Factoring – financing of the customers (in PLN m)



### Business financing and investment banking Major transactions in 1-3Q 2015



### Debt capital and money market Major transactions in 1-3Q 2015









# ING Bank Śląski financial performance

PLN million	3Q 2014	3Q 2015	change
Net interest income	596.9	644.6	+ 8%
Net commission income	258.3	248.9	- 4%
Trading & other income	42.1	43.6	+ 4%
Total income	897.3	937.1	+ 4%
Total expenses	489.5	509.8	+ 4%
Result before risk costs	407.8	427.3	+ 5%
Risk costs	65.2	32.0	- 51%
Profit before tax	342.6	395.3	+ 15%
Net profit	273.0	315.7	+ 16%
Total capital ratio	14.2%	13.7%	- 0.5 p.p.
ROA (%)	1.16%	1.11%	- 0.05 p.p.
ROE (%)	11.8%	11.4%	- 0.4 p.p.
C/I Ratio (%)	54.6%	54.4%	- 0.2 p.p.



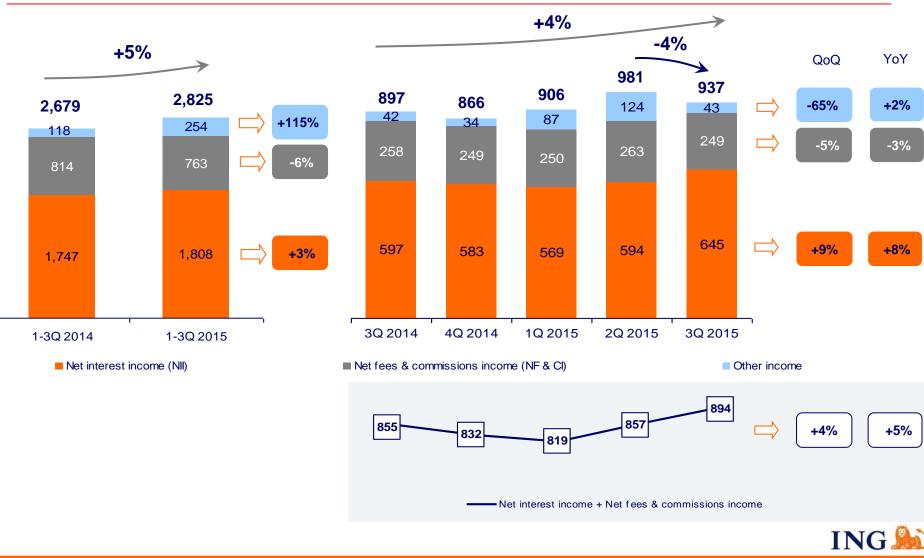
# ING Bank Śląski financial performance

PLN million	1-3Q 2014	1-3Q 2015	change
Net interest income	1,747.0	1,807.7	+ 3%
Net commission income	814.0	762.4	- 6%
Trading & other income	117.8	254.4	+ 116%
Total income	2,678.8	2,824.5	+ 5%
Total expenses	1,441.2	1,507.7	+ 5%
Result before risk costs	1,237.6	1,316.8	+ 6%
Risk costs	182.6	180.6	- 1%
Profit before tax	1,055.0	1,136.2	+ 8%
Net profit	809.9	921.3	+ 14%
Total capital ratio	14.2%	13.7%	- 0.5 p.p.
ROA (%)	1.16%	1.11%	- 0.05 p.p.
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C/I Ratio (%)	53.8%	53.4%	- 0.4 p.p.



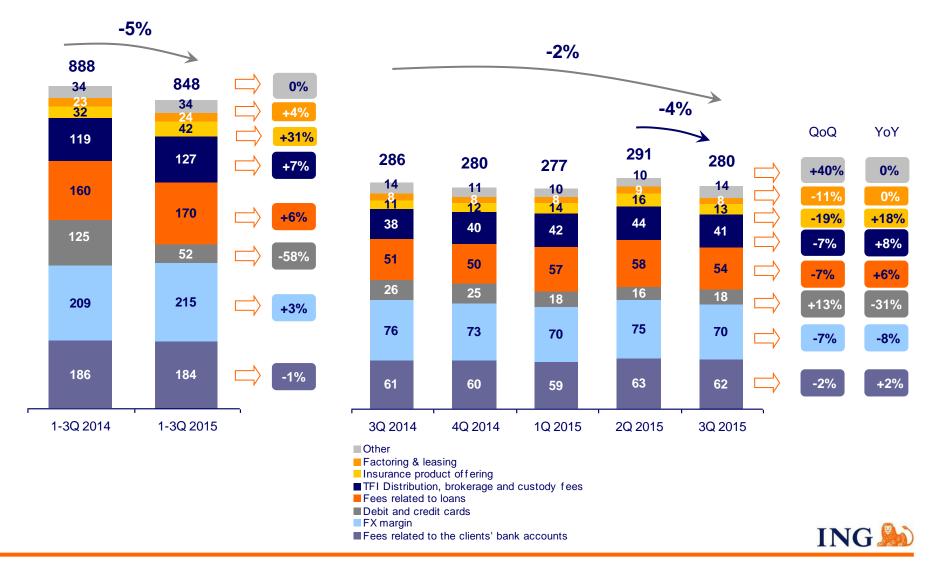
# **Revenue per category**

#### Revenues per P&L category (PLN m)



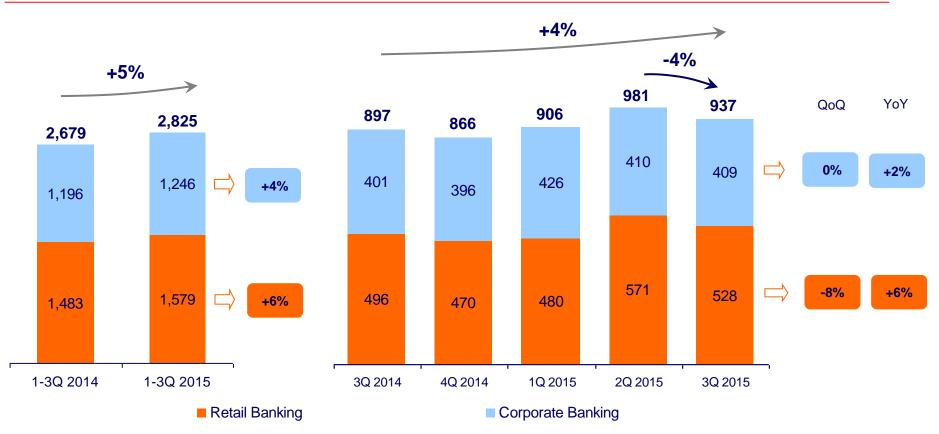
# Fees and commissions income

#### Fees and commissions income by category (PLN m)



# Revenue per business line

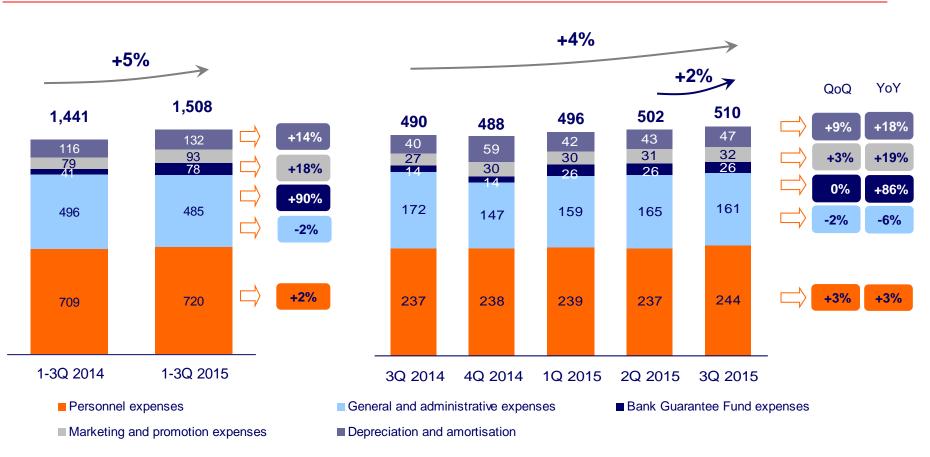
#### **Revenues by business line (PLN m)**





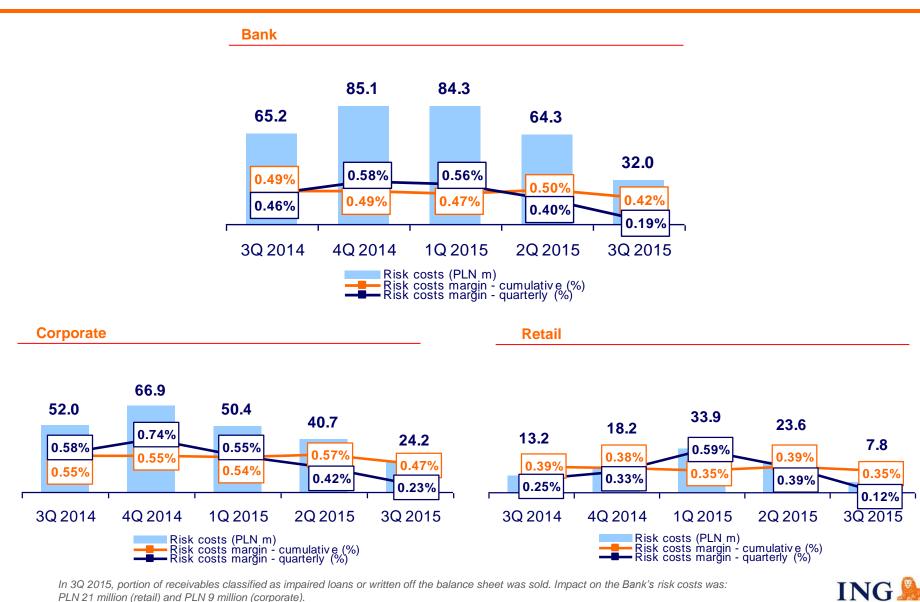
# **Total expenses**

Total costs (PLN m)





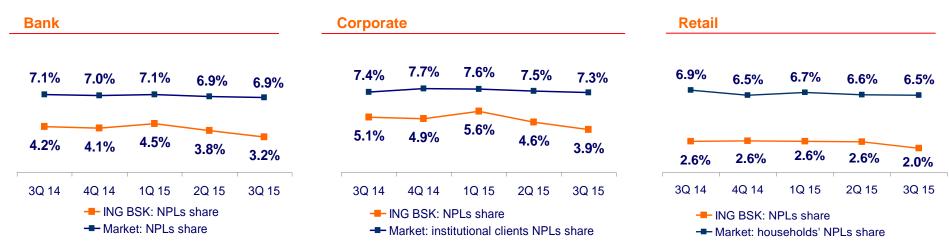
# **Risk costs**



In 3Q 2015, portion of receivables classified as impaired loans or written off the balance sheet was sold. Impact on the Bank's risk costs was: PLN 21 million (retail) and PLN 9 million (corporate).

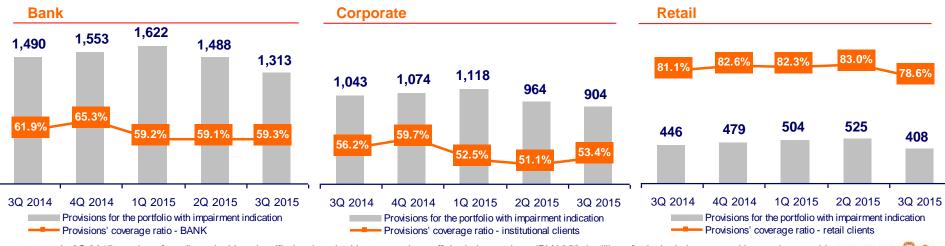
# Loan portfolio quality and provisioning

#### Share of impaired portfolio in the total loan portfolio

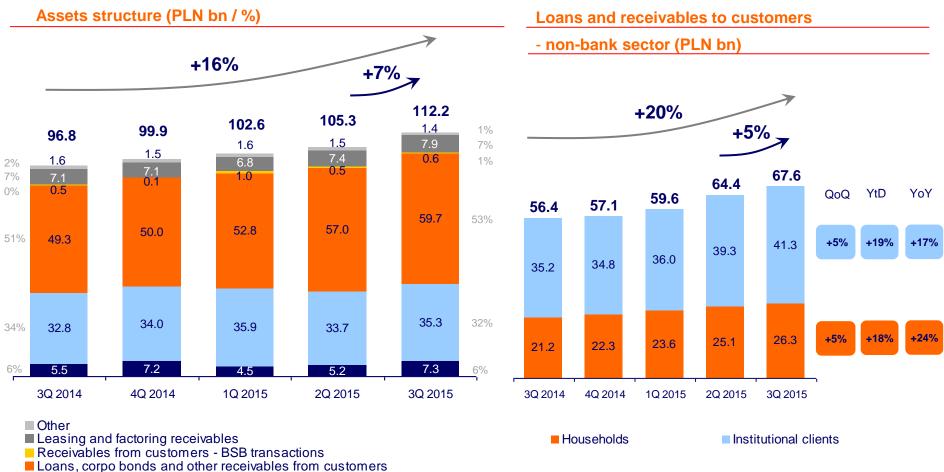


Note: market ratio estimated based on NBP data

#### Impairment losses and provisions related to impaired portfolio (PLN m) and impaired portfolio coverage ratio (%)



In 3Q 2015, portion of retail receivables classified as impaired loans or written off the balance sheet (PLN 253.4 million of principal plus accrued interest) was sold. Impact of the impaired loans portfolio by PLN -139.4 million.

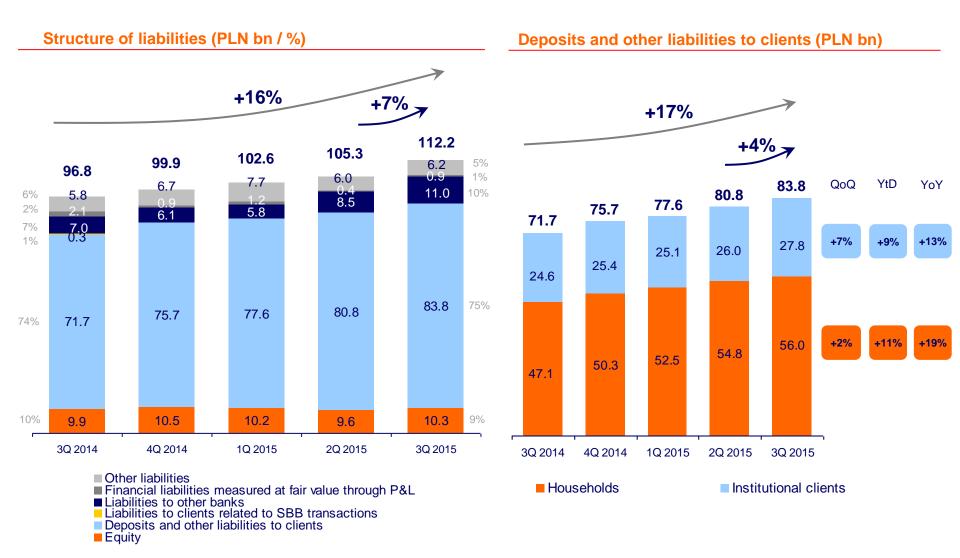


Securities & derivatives

Loans and receivables from other banks + cash within the Central Bank

<u>Note:</u> Loans, corpo bonds and other receivables from customers do not include clients related buy-sell-back transactions as well as debt securities included in the consolidated statement of financial position (an equivalent of a former balance sheet statement) in the loans category *(Eurobonds)*. Eurobonds are included in the securities & derivatives portfolio.

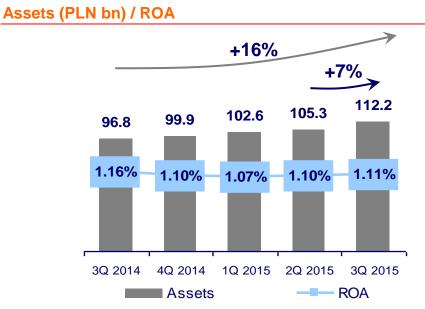




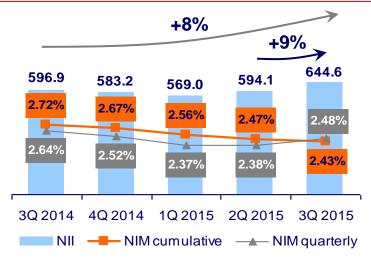
Note: deposits and other liabilities to clients do not include sell-buy-back transactions



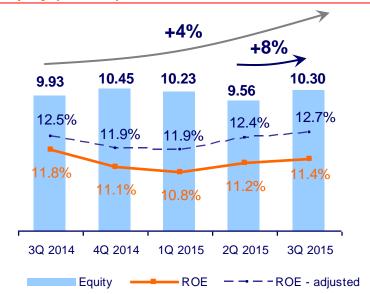
# Assets, equity and profitability ratios



NII (PLN m) / NIM (%)



#### Equity (PLN bn) / ROE



#### Definitions:

ROA = sum of net income of 4 consecutive quarters / average assets of 5 consecutive quarters

**ROE** = sum of net income of 4 consecutive quarters / average equity of 5 consecutive quarters

**ROE** – **adjusted** – return on equity excluding the revaluation reserve for the cash-flow hedging instruments = sum of net income of 4 consecutive quarters / average equity of 5 consecutive quarters (excluding the revaluation reserve for the cash-flow hedging instruments)

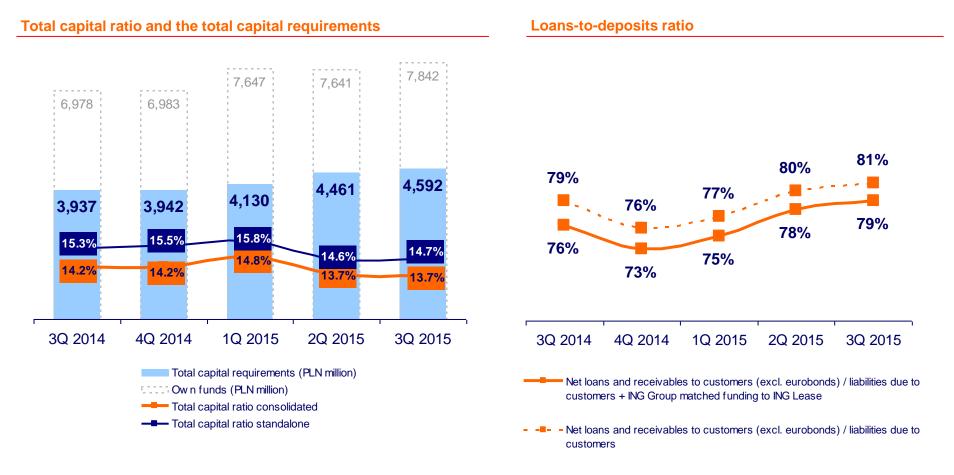
NII - including swap points and interest from derivatives

**NIM annualized** = sum of NII of 4 consecutive quarters / average interest earning assets of 5 consecutive quarters

NIM quarterly = quarterly NII x4 / average interest earning assets of a quarter



# Capital Adequacy



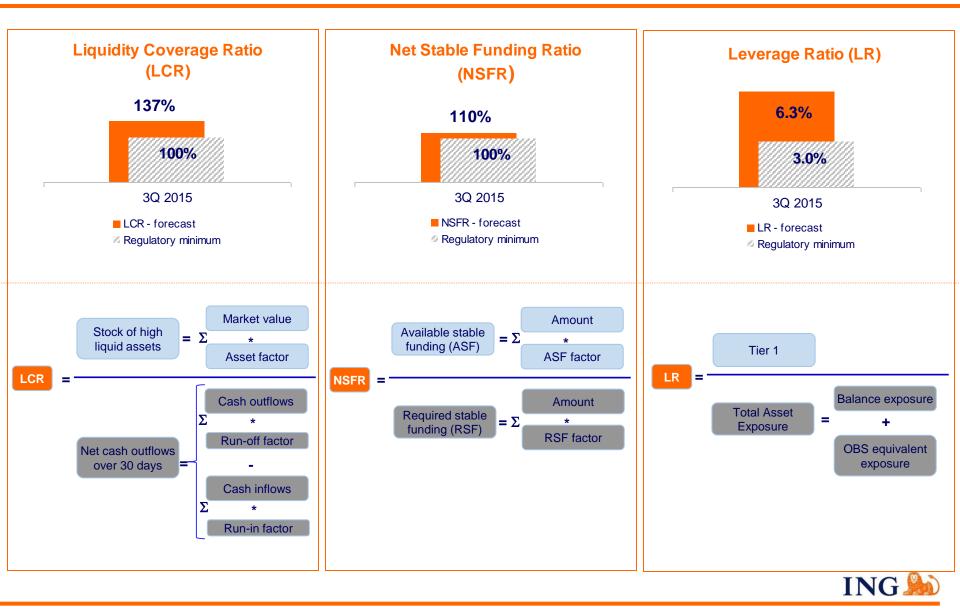
Since January 2015, the Bank has recognised in the calculation of own funds 40% of unrealised profits and 100% of unrealised losses on valuation of available-for-sale financial assets carried through revaluation reserve (as per the guidelines of the Polish Financial Supervision Authority delivered with the letter BRB/DRB\_II/0735/29/17/2015 of 26 March 2015). In 2014, the Bank recognised 0% of unrealised profits and 80% of unrealised valuation losses in the calculation of own funds, respectively.

Portion of the Bank's 1H 2015 net profit in the amount of PLN 305.5 million was recognised in the own funds as at 30 September 2015.



# New liquidity and leverage ratios – CRD IV

Estimates on the basis of available assumptions - as at 30 September 2015



# Appendix



# Quarterly P&L

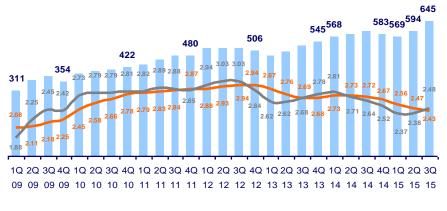
Interim condensed consolidated financial statements	1Q 2013	2Q 2013	3Q 2013	4Q 2013	1Q 2014	2Q 2014	3Q 2014	4Q 2014	1Q 2015	2Q 2015	3Q 2015	QoQ		YoY		3Q 2014 - YTD	3Q 2015 - YTD	YoY	
												٨	%	۵	%	TD	Ϋ́́́́́́	۵	%
														_					
I. Net interest income, of which:	475.8	495.3	526.1	545.4	567.9	582.2	596.9	583.2	569.0	594.1	644.6	50.5	8.5%	47.7	8.0%	1,747.0	1,807.7	60.7	3.5%
Interest income, of which: - from loans and receivables to banks	925.1 27.8	902.8 25.3	895.4 23.8	891.4 28.5	903.8 28.7	932.6 23.8	962.2 22.3	925.9 17.8	887.0 15.9	<b>878.0</b> 15.4	928.5 17.1	50.5	<b>5.8%</b> 11.0%	<b>-33.7</b> -5.2	-3.5% -23.3%	2,798.6 74.8	<b>2,693.5</b> 48.4	-105.1 -26.4	-3.8% -35.3%
- from loans and receivables to customers	623.1	610.7	608.8	610.5	613.8	633.2	659.3	642.6	625.5	634.2	676.7	42.5	6.7%	17.4	2.6%	1,906.3	1,936.4	30.1	1.6%
- from leasing	40.2	37.8	37.2	39.5	39.3	42.1	44.5	42.4	40.9	38.4	41.6	3.2	8.3%	-2.9	-6.5%	125.9	120.9	-5.0	-4.0%
- from factoring	22.0	20.3	20.8	22.7	21.3	23.2	23.6	21.9	17.7	17.5	18.5	1.0	5.7%	-5.1	-21.6%	68.1	53.7	-14.4	-21.1%
- from debt securities	196.4	197.6	190.7	178.3	187.4	196.5	196.9	191.1	175.4	168.5	166.1	-2.4	-1.4%	-30.8	-15.6%	580.8	510.0	-70.8	-12.2%
- from BSB transactions (non trading)		8.7	1.3	1.6	3.7	4.8	4.4	2.2	3.6	1.0	1.2	0.2	20.0%	-3.2	-72.7%	12.9	5.8	-7.1	-55.0%
- interest result on derivatives	15.6	2.4	12.8	10.3	9.6	9.0	11.2	7.9	8.0	3.0	7.3	4.3	143.3%	-3.9	-34.8%	29.8	18.3	-11.5	-38.6%
Interest expenses, of which:	449.3	407.5	369.3	346.0	335.9	350.4	365.3	342.7	318.0	283.9	283.9	0.0	0.0%	-81.4	-22.3%	1,051.6	885.8	-165.8	-15.8%
- interest on deposits from banks	25.9	22.6	16.0	15.9	24.2	28.8	19.4	17.9	14.9	16.5	19.5	3.0	18.2%	0.1	0.5%	72.4	50.9	-21.5	-29.7%
- interest on deposits from customers	416.0	370.6	345.1	322.5	305.4	315.4	338.3	319.1	296.5	260.5	258.4	-2.1	-0.8%	-79.9	-23.6%	959.1	815.4	-143.7	-15.0%
- on SBB transactions (non trading)		7.0	1.8	1.2	0.4	0.7	2.0	0.1	0.1	0.1	0.1	0.0	0.0%	-1.9	-95.0%	3.1	0.3	-2.8	-90.3%
- interest on debt securities in issue	7.4	6.8	5.1	5.1	5.0	5.1	5.1	5.3	6.1	6.2	5.7	-0.5	-8.1%	0.6	11.8%	15.2	18.0	2.8	18.4%
- on trading financial instruments	0.0	0.5	1.3	1.3	0.9	0.4	0.5	0.3	0.4	0.6	0.2	-0.4	-66.7%	-0.3	-60.0%	1.8	1.2	-0.6	-33.3%
II. Net fees & commission income	251.1	261.0	245.0	264.8	276.1	279.6	258.3	248.9	250.0	263.5	248.9	-14.6	-5.5%	-9.4	-3.6%	814.0	762.4	-51.6	-6.3%
II. Net lees & commission income	201.1	201.0	245.0	204.0	2/0.1	2/9.0	200.3	240.9	250.0	263.5	240.9	-14.0	-5.5%	-9.4	-3.0%	014.0	/ 62.4	-51.0	-0.3%
III. Result on trade operations and revaluation (incl investments and HA)	118.5	45.5	27.0	14.2	26.0	30.7	36.0	26.4	77.5	121.4	45.3	-76.1	-62.7%	9.3	25.8%	92.7	244.2	151.5	163.4%
Net income on instruments measured at fair value through profit or loss and FX result	16.1	29.1	20.2	10.1	24.9	22.8	23.6	23.1	15.2	27.5	19.5	-8.0	-29.1%	-4.1	-17.4%	71.3	62.2	-9.1	-12.8%
Net income on investments	99.5	6.5	-8.7	0.4	0.3	4.9	5.2	5.4	50.9	90.6	23.2	-67.4	-74.4%	18.0	346.2%	10.4	164.7	154.3	1483.7%
Net income on hedge accounting	2.9	9.9	15.5	3.7	0.8	3.0	7.2	-2.1	11.4	3.3	2.6	-0.7	-21.2%	-4.6	-63.9%	11.0	17.3	6.3	57.3%
IV. Net income on other basic activities	9.8	4.5	3.7	2.7	2.6	4.1	6.1	7.5	9.5	2.4	-1.7	-4.1	-170.8%	-7.8	-127.9%	12.8	10.2	-2.6	-20.3%
Share in net profit (loss) of associated entities recognised under the equity	9.0	7.8	9.3	12.0	11.2	1.1	0.0	0.0	0.0	0.0	0.0	0.0	n/a	0.0	n/a	12.3	0.0	-12.3	n/a
* method	0.0	7.0	0.0	12.0	11.2		0.0	0.0	0.0	0.0	0.0	0.0	mu	0.0		12.0	0.0	12.0	ii u
Income	864.2	814.1	811.1	839.1	883.8	897.7	897.3	866.0	906.0	981.4	937.1	-44.3	-4.5%	39.8	4.4%	2,678.8	2,824.5	145.7	5.4%
Expenses	482.2	477.0	458.8	450.4	471.2	480.5	489.5	488.5	495.6	502.3	509.8	7.5	1.5%	20.3	4.1%	1,441.2	1,507.7	66.5	4.6%
- personnel expenses	226.7	226.3	230.1	243.5	230.5	241.3	237.3	238.3	238.9	237.0	243.8	6.8	2.9%	6.5	2.7%	709.2	719.7	10.5	1.5%
- other expenses	255.5	250.7	228.7	206.9	240.7	239.2	252.2	250.1	256.7	265.4	265.9	0.6	0.2%	13.7	5.4%	732.1	788.0	55.9	7.6%
Result on other operating income and expenses	39.9	40.7	39.4	44.0	38.0	38.5	39.6	59.0	41.8	43.5	46.8	3.3	7.7%	7.2	18.3%	116.1	132.0	16.0	13.7%
Profit before risk costs	382.0	337.1	352.3	388.7	412.6	417.2	407.8	377.5	410.4	479.1	427.3	-51.8	-10.8%	19.5	4.8%	1.237.6	1.316.8	79.2	6.4%
FIGHT DEIDLE LISK COSIS	302.0	337.1	352.5	300.7	412.0	417.2	407.0	311.5	410.4	4/9.1	427.5	-91.0	-10.0 %	19.5	4.0 /0	1,237.0	1,310.0	19.2	0.4 /6
Cost of risk	58.0	69.1	63.7	76.4	84.1	33.3	65.2	85.1	84.3	64.3	32.0	-32.3	-50.2%	-33.2	-50.9%	182.6	180.6	-2.0	-1.1%
- retail	38.0	40.4	33.0	17.0	36.7	10.6	13.2	18.2	33.9	23.6	7.8	-15.8	-66.9%	-5.4	-40.9%	60.5	65.3	4.8	7.9%
- corporate	20.0	28.7	30.7	59.4	47.4	22.7	52.0	66.9	50.4	40.7	24.2	-16.5	-40.5%	-27.8	-53.5%	122.1	115.3	-6.8	-5.6%
	20.0	20.1	30.7	J3.4	77.7	<u> </u>	J2.U	00.9	50.4	<del></del>	27.2	-10.5		-21.0	-00.076	122.1	113.3	-0.0	-0.0%
Profit (loss) before tax	324.0	268.0	288.6	312.3	328.5	383.9	342.6	292.4	326.1	414.8	395.3	-19.5	-4.7%	52.7	15.4%	1,055.0	1,136.2	81.2	7.7%
										-				-			,		
Income tax	64.3	51.1	54.2	61.8	73.9	101.5	69.5	61.7	65.1	70.1	79.6	9.5	13.6%	10.1	14.5%	244.9	214.8	-30.1	-12.3%
Net profit (loss), of which:	259.7	216.9	234.4	250.5	254.6	282.4	273.1	230.7	261.0	344.7	315.7	-29.0	-8.4%	42.6	15.6%	810.1	921.4	111.3	13.7%
Net profit (Ioss) attributable to the shareholders of ING Bank Śląski S.A.	259.7	216.9	234.4	250.5	254.6	282.3	273.0	230.8	261.0	344.6	315.7	-28.9	-8.4%	42.7	15.6%	809.9	921.3	111.4	13.8%



# Net interest income and margins development

#### NII (PLN m) / NIM (%)

#### Interest income on customer loans&receivables (PLN m) / average interest (%)



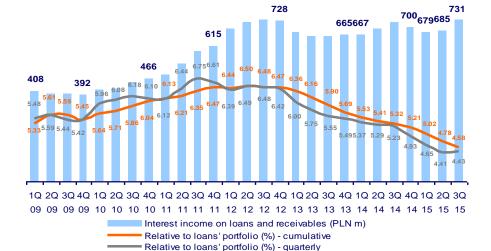
438

NII (PLN m)

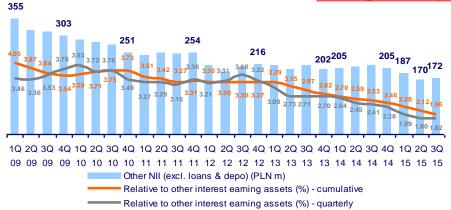
452

NIM cumulative (%) NIM quarterly (%)

322







Definitions: NII - adjusted (including swap points and interest from derivatives)

Cost of deposits (%) - cumulative

297

261258

NIM annualized = sum of NII adjusted of 4 consecutive quarters / average interest earning assets of 5 consecutive quarters NIM quarterly = quarterly NII adjusted x4 / average interest earning assets of a quarter



#### ...................

1Q 2Q 3Q 4Q 1Q 2Q 3Q 09 09 09 10 10 10 10 11 11 11 11 12 12 12 12 12 13 13 13 13 14 14 14 14 14 15 15 15

Cost of customer deposits (PLN m) / average interest (%)

Interest expenses (PLN m)

Cost of deposits (%) - quarterly

# Lending exposure by industry

#### Non-bank corporate banking portfolio - BS exposure (PLN m)

**Consolidated approach** 

No Industry	Exposure as of 30.09.2015	%
1 WHOLESALE TRADE	6,411	14.7%
2 REAL ESTATE SERVICE	5,709	13.1%
3 PUBLIC ADMINISTRATION AND NATIONAL DEFENSE	3,637	8.4%
4 FOODSTUFF AND BEVERAGE PRODUCTION	2,403	5.5%
5 FINANCIAL INTERMEDIATION	2,316	5.3%
6 RETAIL TRADE	2,270	5.2%
7 POWER INDUSTRY	1,994	4.6%
8 REMAINING SERVICES CONNECTED WITH RUNNING BUSINESS	1,481	3.4%
9 READY-MADE METAL GOODS PRODUCTIONS	1,348	3.1%
10 LAND AND PIPELINE TRANSPORTATION	1,273	2.9%
11 AGRICULTURE, FORESTY, FISHERY	1,180	2.7%
12 RUBBER INDUSTRY	1,163	2.7%
13 CONSTRUCTIONS INDUSTRY	1,144	2.6%
14 WOOD AND PAPER INDUSTRY	1,058	2.4%
15 POST OFFICE AND TELECOMMUNICATIONS	755	1.7%
16 EQUIPMENT RENT	738	1.7%
17 MECHANICAL VEHICLES SALE, REPAIR AND SERVICE	682	1.6%
18 CHEMICALS AND CHEMICAL GOODS PRODUCTION	637	1.5%
19 FUEL INDUSTRY	586	1.3%
20 Other	6,709	15.4%
Total exposure	43,495	100.0%

Note: breakdown of gross lending exposure including loans, corporate bonds and leasing & factoring receivables



# Lending exposure by industry

#### Non-bank corporate banking portfolio - BS and Off-BS exposure (PLN m)

**Consolidated approach** 

No Industry	Exposure as of 30.09.2015	%
1 WHOLESALE TRADE	9,708	15.2%
2 REAL ESTATE SERVICE	6,092	9.5%
3 PUBLIC ADMINISTRATION AND NATIONAL DEFENSE	4,396	6.9%
4 FOODSTUFF AND BEVERAGE PRODUCTION	3,624	5.7%
5 POWER INDUSTRY	3,595	5.6%
6 RETAIL TRADE	3,337	5.2%
7 FINANCIAL INTERMEDIATION	3,335	5.2%
8 CONSTRUCTIONS INDUSTRY	2,995	4.7%
9 READY-MADE METAL GOODS PRODUCTIONS	2,002	3.1%
10 REMAINING SERVICES CONNECTED WITH RUNNING BUSINESS	1,837	2.9%
11 RUBBER INDUSTRY	1,691	2.6%
12 WOOD AND PAPER INDUSTRY	1,540	2.4%
13 LAND AND PIPELINE TRANSPORTATION	1,534	2.4%
14 AGRICULTURE, FORESTY, FISHERY	1,347	2.1%
15 AUXILIARY SERVICE FOR TRANSPORTATION	1,245	1.9%
16 COMPUTER INDUSTRY AND ASSOCIATED SERVICE	1,085	1.7%
17 REMAINING NON-METAL RAW MATERIALS INDUSTRIES	1,045	1.6%
18 MECHANICAL VEHICLES SALE, REPAIR AND SERVICE	1,043	1.6%
19 EQUIPMENT RENT	1,019	1.6%
20 Other	11,535	18.0%
Total exposure	64,005	100.0%

Note: breakdown of gross lending exposure including loans, corporate bonds and leasing & factoring receivables + off-BS exposure

