

ING's best practices in the Responsible Business Report

23 June 2025



Five practices pursued by ING Bank Śląski were listed in this year's report of the Responsible Business Forum. The report results were presented during the jubilee conference of the Responsible Business Forum under the theme "Business transformation – scenarios of the future" which was organised to mark the organisation's 25th anniversary. The results of the ESG Ranking – Responsible Management were also announced during the conference. ING Bank Śląski was ranked among the G Area Leaders.

The "Responsible Business in Poland. Best Practices" report which is published each year is the largest overview of CSR and sustainable growth initiatives in Poland. The 23rd edition presented 957 best practices which were submitted by 265 companies, including large corporations and microenterprises.

The practices pursued by ING Bank Śląski which were highlighted in the report included:

1. Round tables for businesses

Thematic area: Fair business practices

Category: Sustainability goals: Goal 17 – Partnerships for the goals.

ING organised a cycle of round table meetings in nine cities all over Poland. The leading theme was "Climate competitiveness and sustainable growth – how can a bank support businesses in 2024". The activities were supplemented by an inspiration zone and a dedicated ESG portal.

2. Supporting the flood victims

Thematic area: Community involvement and development

In response to the dramatic aftermath of the flood in September, ING Bank Śląski S.A. and ING for Children Foundation organised several campaigns to help the flood victims. They launched a fundraiser for humanitarian aid organised by the Polish Red Cross – a total of PLN 5.6 million

was raised, including PLN 1 million from ING Bank Śląski and PLN 200,000 from ING Hubs Poland. The Foundation launched a grant programme called “Post-Flood Support for Organisations” worth PLN 500,000 to support public schools and kindergartens. An in-house charity auction was held among the bank employees to support the Avalon Foundation. Ultimately, PLN 25,000 were transferred to help people with disabilities, including children hit by the flood. 600 aid packages were passed to children from 13 institutions in Poland with the help of ING volunteers.

3. Role of the trusted person

Thematic area: Labour Practices

Category: Sustainability goals: Goal 8 – Decent work and economic growth.

ING Bank Śląski created a new role in the organisation – a trusted person – to support good relations in teams and help employees solve conflicts. The role is to support the culture of dialogue and interpersonal relationships based on trust and mutual respect.

4. Intersectoral Transformation Plan – continuation of the “Directions of ING activities towards emission reduction”

Thematic area: Environment

Category: Sustainability goals: Goal 17 – Partnerships for the goals.

A continuation of ING’s efforts to reduce the emission of greenhouse gases by integrating them with the bank’s overall strategy and sustainability priorities. The bank expanded the efforts by adding an inter-sectoral transformation plan, supporting clients as they transition to more sustainable business models and dialogue with companies that operate in the most emission-intensive economy sectors and the bank portfolio.

5. Supporting the biodiversity of Rakutowskie Mudflats

Thematic area: Environment

Category: Sustainability goals: Objective 15 – Life on Land.

The project is implemented by WWF Foundation, the local Alauda Environmental Society and ING Bank Śląski. ING made two donations totalling PLN 2 million. The purpose of the initiative was to protect and restore the habitats of charadriiform birds and amphibian at the Nature 2000 Rakutowskie Mudflats by restoring the open meadows by cutting reeds, removing bushes and planted trees, extensive meadow use, including Polish horse grazing, among other things.

For more information on the report visit:

<https://odpowiedzialnybiznes.pl/dobre-praktyki/>

<https://odpowiedzialnybiznes.pl/publikacje/raport-2024/>

The society transitions to the low-carbon economy. That’s what our clients do and that’s what we are also doing at ING. We finance many sustainable actions, but we still finance more projects that are not sustainable. Find out how we are doing – go to esg.ing.pl