

**Enclosure with Announcement on convening on 15 April 2021  
the Ordinary General Meeting (“GM”)  
of ING Bank Śląski S.A. (“Company”)**

**Part A. Possibility, rules and method of participation by the shareholder in the GM debates with the use of means of electronic communication**

1. Pursuant to §14a of the Company Charter, the option to participate in the GM with the use of means of electronic communication is the following:
  - a. real-time transmission of the General Meeting debates,
  - b. two-way communication in real time enabling the shareholders to take the floor during the General Meeting,
  - c. exercise of the right to vote in person or by a proxy.
2. The terms of participation in the GM in the form referred to under item 1 hereof have been detailed in the *Bylaw of participation in the ING Bank Śląski S.A. General Meeting with the use of means of electronic communication*, passed by the Supervisory Board and published on the Company's website: <http://www.ing.pl>, in the section “English Info”: “Investor Relations/ General Meetings/ General Meeting 2021”.
3. The GM participation referred to under item 1 above takes place via the dedicated IT platform. The shareholder may make the communication referred to under item 1.b above via the text messenger software. The shareholder may also send files in the txt, pdf and docx formats.
4. When a shareholder exercises their voting rights with the use of means of electronic communication, they will promptly receive an electronic confirmation of vote receipt from the Company.
5. Upon the request of the shareholder, submitted after the expiry of 3 months from the General Meeting date at the latest, the Company will send them or their proxy a confirmation that their vote was correctly registered and counted, unless such a confirmation was sent to the shareholder or their proxy earlier.
6. Shareholders who take advantage of the option to participate in the GM with the use of means of electronic communication shall bear the related risks, including in particular the risk of lack of transmission, inability to communicate or exercise their rights during the GM due to a breakdown or connection failure as well as the risk of improper or unauthorised use of the login or password provided.
7. All communications between the Company and a shareholder wishing to participate in the General Meeting with the use of means of electronic communication may only go through the following e-mail address: [walne.zgromadzenie@ing.pl](mailto:walne.zgromadzenie@ing.pl)



8. In order to participate in the GM with the use of means of electronic communications, the shareholder should notify the Company of their intention to do so on the terms set out herein and should satisfy the technical conditions listed under Part B.
9. By 12 April 2021, 15:00 hours, the shareholder shall send to the Company to the address [walne.zgromadzenie@ing.pl](mailto:walne.zgromadzenie@ing.pl) the following:
  - a. completed and personally signed declaration, scanned in PDF format, of the intention to participate in the GM with the use of means of electronic communication, drawn up using the template presented in Part C hereof ("Declaration");
  - b. scanned image of a document confirming the identity of the shareholder containing data necessary for the identification including the series and number of the ID card/passport and PESEL. If the shareholder is a legal person or an organisational unit other than a legal person, the shareholder should send a scanned image of an official copy of the relevant register or a scanned image of another document confirming the authorisation of the entity's representatives;
  - c. the documents listed in item 4 of the Announcement for the right to vote being exercised by the proxy.
10. On the basis of a list of shareholders eligible to participate in the GM submitted by the Central Securities Depository of Poland (KDPW), the Company will verify the rights of a shareholder who has sent a Declaration to the Company. For the purpose of the verification, the Company may contact a shareholder or proxy using the contact details provided in the Declaration.
11. If any potential discrepancies are not eliminated or clarified through communications within a time limit set by the Company, the Company will refuse the shareholder affected by such discrepancies the possibility of participation in the GM with the use of means of electronic communication and will notify the shareholder thereof at the e-mail address provided in the Declaration.
12. Following positive verification of the rights of a shareholder and powers of attorney, if any, the Company will send the shareholder or proxy, not later than 17:00 hours on 13 April 2021, from the e-mail address [walne.zgromadzenie@ing.pl](mailto:walne.zgromadzenie@ing.pl) to the e-mail address provided by the shareholder in the Declaration, detailed instructions concerning the procedures of logging in on the IT platform which enables participation in the GM with the use of means of electronic communication including the login and the initial password necessary for the first login on the platform, thus confirming the right to participate in the GM using the means of electronic communication. The login and the initial password will be password-protected. The file password will be sent by a text message to the phone number given in the Declaration.
13. The initial password of a shareholder for the IT platform dedicated to participation in the General Meeting with the use of means of electronic communication received from the Company may only be used in the first login on the platform. In keeping with the platform security and secrecy rules, the shareholder will be required to change the password to an individually assigned password according to the instructions sent together with the login and the initial password.



14. Shareholders may test the operation of their computer hardware, software and internet connection which they will use in order to participate in the GM with the use of means of electronic communication as well as the operating principles of the dedicated platform on 14 April 2021, between 15:00-17:00 hours. Test access will be provided via a link sent by e-mail on 13 April 2021 from the address: [walne.zgromadzenie@ing.pl](mailto:walne.zgromadzenie@ing.pl).
15. In case of any problems or questions about the use or operation of the platform, shareholders may use a help desk hotline available on 14 April 2021 (between 15:00-17:00 hours) and 15 April 2021; i.e. at the GM date from 9:00 hours to the closing of the GM, or report them to [walne.zgromadzenie@ing.pl](mailto:walne.zgromadzenie@ing.pl). The hotline number will be sent to the shareholder or proxy together with the instructions set out in item 9.
16. All communications with the Company via the system enabling participation in the GM with the use of means of electronic communication should be in Polish.
17. Furthermore, the Company advises that the transmission of the General Meeting will also be available in translation into English and that an interpreter (Polish – English – Polish) will be present at the venue of the General Meeting.
18. Universally applicable laws, the provisions of the *Bylaw of participation in the ING Bank Śląski S.A. General Meeting with the use of means of electronic communication* and of the *ING Bank Śląski S.A. General Meeting Bylaw* and the rules set out in the Announcement apply in any matters not regulated herein.

## Part B. Technical requirements

1. The following are required in order to participate in the General Meeting with the use of means of electronic communication:
  - a. a connection with the public network Internet with a capacity of at least 4 Mbps (capacity throughout the period of using the platform),
  - b. a computer with sound playing and image reception functionalities and controlled by the operating system Windows or MacOS and ensuring the quality and efficiency accepted by the user in the internet environment with the latest software: Chrome, Firefox, Opera, Microsoft Edge or Safari. Internet Explorer browser (version 11 or lower) is not recommended,
  - c. active antivirus software and active firewall.
2. An internet connection of lower capacity or an older browser version may interfere with or block communications with the venue of the GM, cause major latency in reception or prevent the casting of votes.
3. It is recommended that users refrain from using other applications which significantly increase the workload for the computer and the telecommunication connection at the time of using the platform.



**Part C. Template of the declaration of the intention to participate in the General Meeting with the use of means of electronic communication**

**Declaration**

I (We), the undersigned, being/representing the shareholder\* of the Company: ING Bank Śląski S.A. with the registered office in Katowice:

.....  
(shareholder details: full name/ business name, address/registered office)

hereby declare the intention to participate in the General Meeting (GM) of the Company convened to take place on 15 April 2021 at 12:00 hours with the use of means of electronic communication,

I declare that as a shareholder I shall participate in the GM in that form in person\*.

I declare that I am authorised to represent the shareholder as confirmed by the documents submitted to the Company and I shall participate in the GM in that form in person.\*

I declare that I shall participate in the GM with the following number of shares: ..... / as specified in the list of shareholders eligible to participate in the GM of the Company prepared by the Central Securities Depository of Poland (KDPW).\*

I accept the provisions of the *Bylaw of participation in the ING Bank Śląski S.A. General Meeting with the use of means of electronic communication* and all other terms and conditions and consequences of participation in the GM with the use of means of electronic communication as announced and published by the Company.

Details of the shareholder/ authorised representative of the shareholder eligible to participate in the General Meeting with the use of means of electronic communication\*:

Forename and surname: \_\_\_\_\_

Address: \_\_\_\_\_

PESEL (personal identification) number: \_\_\_\_\_

ID card/ passport number\* \_\_\_\_\_

Contact e-mail address, a.o. for transmission of the login and password: \_\_\_\_\_

Contact phone number/ for transmission of the login password: \_\_\_\_\_

Signature(s) of shareholders/ authorised representatives of the shareholder\*:

\_\_\_\_\_  
forename and surname (position)

\_\_\_\_\_  
forename and surname (position)

\_\_\_\_\_  
venue and date

\_\_\_\_\_  
venue and date

\*delete if inapplicable

