

ING introduced a new solution to strengthen cyber security – U2F keys in Moje ING

This is one of the strongest protections for online platforms against social engineering phishing attacks, which are based on phishing. It enables both browser and mobile app logins to be secured. It protects even if someone steals the user's login and password.

ING is the first bank in Poland to enable such functionality also in its mobile app – the possibility to register in Moje ING a hardware security key in the FIDO2 standard, popularly known as the U2F key. It will be up to the client to decide whether they want to secure both browser and app logins in this way – or just one of these channels. The keys can be connected directly to a computer or smartphone, as well as proximity-based using the NFC function.

“At ING, we are developing and implementing additional innovative security features that will better protect our clients from various types of fraud. We are exposed to all sorts of social engineering attacks every day, but we are not defenceless. As a bank, we have a number of ways to support our clients in the fight against cyber criminals. We opted for one of the strongest safeguards. U2F keys are an innovative solution in Polish banking and one of the best methods of protection against cyber fraud”, emphasises **Marcin Giżycki, Vice-President of the Management Board of ING Bank Śląski.**

How does it work?

- The choice of a particular key model depends on the needs and equipment from which the client is logging. The key must comply with the FIDO2 standard. The bank does not sell or distribute keys,
- To activate the first key, visit an ING banking outlet – meeting places. Each subsequent key can be activated independently in Moje ING. To do so, simply log into online banking and confirm the login with the active key,
- Adding a key has to be confirmed with a code from a text message or via the mobile app,
- With the security key, you can log in to Moje ING via the browser and on the mobile app. The key must be added separately for the browser and the mobile app.

More information:

<https://www.ing.pl/indywidualni/bankowosc-internetowa/bezpieczenstwo/klucze-zabezpiezen-u2f>