



ING Bank Śląski, Press Office

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Financial results of ING Bank Śląski for the first half of 2020

In H1 2020, the consolidated net profit of ING Bank Śląski Group was PLN 583.5 million versus PLN 793.6 million from last year. As at the end of June 2020, the bank maintained the total capital ratio at a sound level of 17.47%. During the last half of the year, the restrictions related to the pandemic accelerated a change in consumers' behaviours – clients' activity in the electronic channels increased, both in terms of transactions and in terms of purchasing new services.

Compared to the same period last year, the key financial figures of the ING Bank Śląski Group for H1 2020 are as follows:

- total income up by 8 percent to PLN 3,074.8 million,
- total costs up by 9 percent to PLN 1,416.5 million,
- result before risk costs up by 8 percent to PLN 1,658.3 million,
- profit before tax down by 23 percent to PLN 817.1 million,
- net profit down by 26 percent to PLN 583.5 million,
- cost to income ratio (C/I) was 46.1 percent versus 45.9 percent a year ago,
- total capital ratio was 17.47 percent versus 15.03 percent a year ago,
- return on equity (ROE) was 9.0 percent versus 12.5 percent a year ago.

“The global pandemic and the measures applied to overcome it had a major impact on the results for the second quarter and for the entire first half of the year. We have handled that challenge successfully in that we provided our clients with our services uninterrupted, in that we applied adequate safety measures and protected the health of our employees. We supported clients in temporary deferral of loan repayments and by taking part in government-backed anti-crisis programmes,” **said Brunon Bartkiewicz, CEO of ING Bank Śląski.**

“The restrictions related to the pandemic accelerated a change in consumers' behaviours – clients' activity in the electronic channels increased, both in terms of transactions and in terms of purchasing new services. We are very glad to see that a very large group of our clients came to appreciate the convenience of remote solutions. Last quarter, we added more solutions to our offer that facilitate dealing with all matters online. Those solutions include: the new ING Business mobile app, a video call for corporate clients, selfie account opening or the ability to pay with a Visa contactless card in a payment-enabled phone as soon as the card has been ordered,” **added the CEO of ING Bank Śląski.**

“COVID-19 and the protective measures taken by the government and by the National Bank of Poland forced a dramatic change in the use of banking services. The market dealt with lower demand for loans accompanied by simultaneous inflow of deposits, particularly in the case of companies. Compared with the same period last year, the value of the lending portfolio at ING grew by 9 percent. Deposits increased by 23 percent during the same time. In addition, we had to operate in a drastically different environment where interest rates were close zero. Following the precautionary approach, the bank also established significant credit risk provisions due to

a rapid change in macroeconomic forecasts. All that resulted in a lower net profit compared to the same period last year," **said Brunon Bartkiewicz.**

Compared to the same period last year, the key financial figures of the ING Bank Śląski Group for H1 2020 are as follows:

- loans up by 9 percent to PLN 121.7 billion:
- loans to retail clients – up by 20 percent to PLN 52.7 billion,
- loans to business clients – up by 2 percent to PLN 69.1 billion,
- deposits up by 23 percent to PLN 149.3 billion,
- the number of retail clients was 4.2 million, including 1.9 million primary clients, and
- the number of corporate clients was 484.2 thousand (including 409 thousand entrepreneurs and 75.2 thousand medium-, large companies and strategic clients).

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