

ING launches first cloud-based business app

06 October 2022

In line with its consistent cloud transition strategy, ING Bank Śląski is the first bank in Poland to launch a key business app in the cloud. The app supports all loan processes and handles more than one million queries per day.

“Cloud solutions represent a key element of our tech strategy, which bets on the multi-cloud model, open standards, and native mechanisms. The transformation and migration of business applications to the cloud is important for financial institutions and show many advantages in terms of business and technology. The transition not only improves flexibility, reduces the time we need to respond to our clients’ needs, speeds up the market release of our products, but also improves business scalability and security”, said Sławomir Soszyński, Vice-President of the Management Board at ING Banku Śląski, responsible for the Tech and IT Security Division.

The first ING app in the cloud is an app that supports all the loan processes of the bank. It uses hundreds of business rules, facilitating detailed data analysis, decision-making, and loan offer preparation, both for individual clients and businesses.

Solutions of this kind will contribute to improving service quality and streamlining the loan process.